

Over the past 45 years, Hearthstone has produced nearly 100 unique stove models. During these 45 years, we have seen numerous changes to both emissions, and safety standards. Reactions to these changes often result in new stove models.

During this time, we have made every effort to continue to support aging models, while meeting or exceeding current standards for new products. The issue is, these two efforts contradict each other. How can we be the leaders in woodburning technology, and also support higher emission stoves?



Due to limited resources Hearthstone has made the decision to refocus our technical service and customer service efforts on more current products that have been produced and sold in a more reasonable time frame. Because of this, Hearthstone will halt the order fulfilment of replacement parts of the oldest generation of stoves that have been out of production the longest.

Effective Immediately, Hearthstone will no longer offer replacement parts for models that have not been produced for **20+** years. These models include:

Hearthstone I, Hearthstone II, Hearthstone III, 8501 Sterling BV, 8610 Phoenix, 8611 Phoenix I, 8202 American Heritage, 8402 Harvest, 8520 Sterling BV MV, 8530 Sterling DV, 8540 Sterling VF, 8010 Mansfield, 8870 DVI-32, 8740 Tucson VF, 8760 Santa Fe, 8020 Heritage.

Hearthstone will sell through current inventory of replacement parts for models that have not been produced for 15 years. When inventory is out, we will not reorder. These models include:

8550 Starlet, 8300 Champlain, 8830 Windsor Bay, 8531 Sterling G DV, 8320 Stowe, 8700 Tucson DV, 8490 Clydesdale.

Hearthstone will sell through current inventory of replacement parts for models that have not been produced for 12 years. When inventory is out, we will not reorder. We will continue to offer wear parts only for these models. These models include:

8521 Sterling G BV, 8780 Santa Fe VF, 8701 Tucson I DV, 8011 Mansfield I, 8370 Shelburne, 8745 Tucson Cat VF, 8321 Stowe I, 8390 Craftsbury, 8761 Santa Fe I, 8090 Heritage Pellet.

## Wear parts include:

- · Latch Kits
- Gasket Kits
- Glass Kits
- Baffle Kits
- · Air Pipes
- Ash Grates
- Burner Tubes
- Door Frame Kits
  Pilot Assemblies
- · Thermocouple/Thermopile