

HOPE HAVEN INC.

ANNUAL REPORT

FY 2024




HOPE HAVEN

STRONGER TOGETHER

The annual report you are holding was created within days of our 60-year anniversary celebration. We reflect on this year of service, while also reflecting on 60 of them. We are proud to hit another milestone of progress built on the founders who imagined Hope Haven over cups of coffee decades ago.

A strength that courses through each of those 60 years has been well on display this year as well: resilience. It takes resilience to make it 60 years. It takes resolve to navigate the changes in our field year in and year out. Both are needed in extra doses in the face of historic flooding.

In 2014, Hope Haven was impacted by a “100-year flood” in Rock Valley. Ten years later, on June 22, 2024, the floodwaters surpassed 2014’s mark by five feet. The damage to our hometown was devastating. The same was true in Spencer, another community with a big Hope Haven presence. All told, 50 residents were displaced, and 48 staff members had major damage in their homes. Nine Hope Haven homes and four offices sustained damage. Several of those facilities will not be operational again.

We know from 2014 that flood recovery takes time. The scale is larger than 2014, but the process is similar: get people to safety, assess and repair buildings, work with FEMA and other recovery resources. We will make progress day by day for months into the future.

A small step of progress is reflected in the mission statement you see printed in this report. A change of wording says a lot about our philosophy of service. Our mission now says, “we partner with people.” Nothing else changed. We still do it first as followers of Christ. We focus on work and life skills for the sake of productive lives and community.

However, we do these things in partnership. We are united as a Hope Haven board and staff, and work with external resources, but the most important partner is the one receiving services. Their voices are crucial. Indeed, the best examples of resilience at Hope Haven come from them.



MATT BULEY
Chief Executive Officer



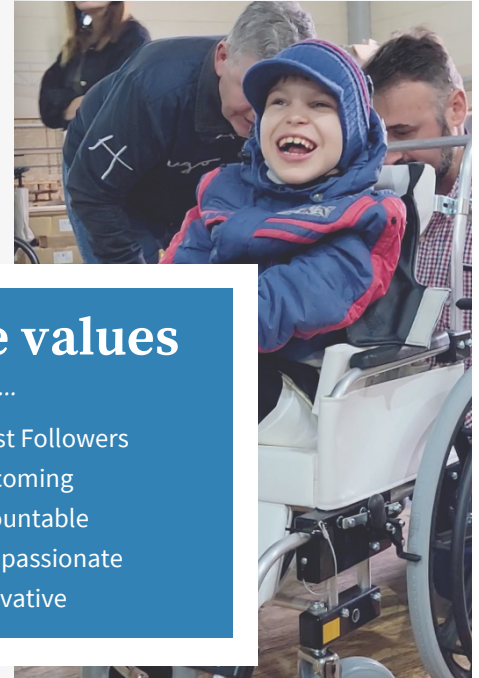
RON BOOTE
President
Board of Director

Mission & Vision	2
Financials	4
Services Impact	5-6



mission

As followers of Christ, we partner with people in developing work and life skills so that they may enjoy a productive life in their community.



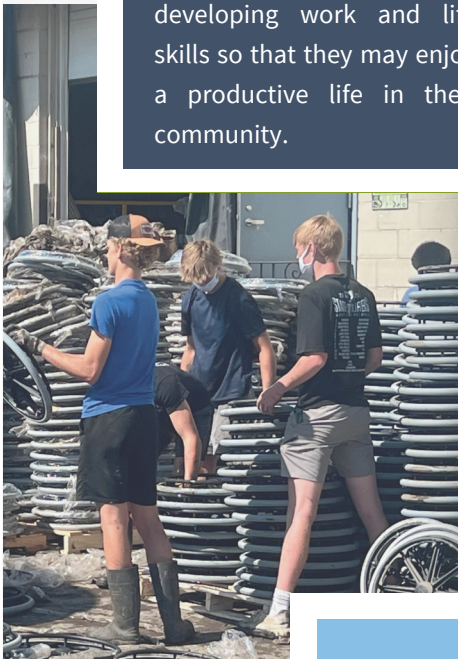
core values

We are...

Christ Followers
Welcoming
Accountable
Compassionate
Innovative

vision

Hope Haven is community committed to the special creation of God that is the human being; encouraging the realization of dreams, desires and aspirations; valuing gifts, talents and contributions; sharing accountability for individual and community growth.



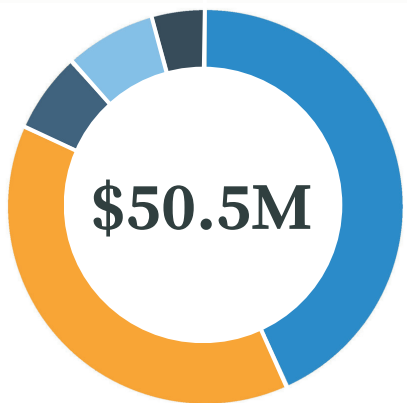
THE HEERDE FAMILY FROM SPIRIT LAKE DONATED A FARM ESTATE WORTH AROUND \$2.5 MILLION TO HOPE HAVEN, MAKING IT ONE OF IOWA'S LARGEST FARM-LAND GIFTS.



**FAITH. COMMUNITY.
POSSIBILITIES.**

Financial Reports

INCOME



- **\$21.8M** Work Training & Production
- **\$19.4M** Community Living & Support
- **\$3.3M** Children's Community Living & Support
- **\$3.8M** Hope Haven Support Foundation
- **\$2.2M** Other Income

EXPENSES



- **\$20.8M** Work Training & Production
- **\$19.2M** Community Living & Support
- **\$4.3M** Children's Community Living & Support
- **\$1.9M** Hope Haven International Ministries
- **\$2.4M** Religious Services & Other

Charitable Giving

HOPE HAVEN SUPPORT FOUNDATION



- **\$585K** Investments
- **\$588K** Wheelchair Sponsors
- **\$778K** Foundations, Corporations & Organizations
- **\$348K** Support from Individual Donors
- **\$1,000K** Gifts in Kind
- **\$230K** Responses to Direct Mail Campaigns
- **\$200K** Church Support
- **\$50K** Memorial Gifts

912

INDIVIDUALS
SUPPORTED

The following services provided support to 912 people in FY24:

- Community Living
- My Day
- Mental Health & Recovery
- Spiritual Support
- Employment Services

4.1

SATISFACTION
OVERALL SCORE

Ranked out of a total scoring system of 1 to 5.

This score was compiled as an average total of all Hope Haven services surveyed by individuals supported and their guardians.

291

SPIRITUAL RETREAT
PARTICIPANTS

In FY24, Hope Haven's Spiritual Support team hosted nine Spiritual Retreat events for 20 youth and 271 adults in IA - Estherville, Sioux Center, Rock Valley, Spencer, Storm Lake, and Worthington, MN. They had two formal gatherings with five churches in Sioux Center, discovering ways to foster a more inclusive environment. In the coming year, a new collection of churches in Storm Lake will begin their journey of learning together.

PROGRAM & SERVICE IMPACT

MY DAY

We believe that people with a disability benefit from intentional thinking and planning on how to achieve a better life. Participation and inclusion in the community come from understanding what matters to the individual being supported, and from creating a strategy to make it happen. My Day programs continue to place a value on not just presence but membership in the community.

A highlight of the year was hosting a voter empowerment training with a representative from the Iowa DD council for our staff, 60 My Day members, and community members to learn their voting rights, why their voice matters, and how to cast their vote on election day. We invited elected county auditors to speak and learn about disability issues.

We strive to give voice and choice to all members. On Giving Tuesday, we raised enough money to purchase 10 communication devices for our members who are nonverbal or have difficulty communicating their needs. The devices have assisted individuals in expressing their hopes, dreams, and aspirations.

A new multipurpose building is being constructed in Orange City to accommodate the volunteer International Ministries workshop and the My Day services. Our members will have better access to the community, learn new life skills, and collaborate with the volunteers.

Intellectual Disability	230
Mental Health	34

COMMUNITY LIVING

In Iowa and Minnesota, we offer a broad range of community living services and support to individuals with various of behavior disorders, disabilities, and mental illness.

To meet the increasing demand for community living, new handicap accessible homes were built in Sioux Center, Estherville, and Spencer, IA. Two new Residential-Based Supported Community Living homes opened in Storm Lake, IA to serve eight children. Hope Haven received a \$165,000 grant from the Sioux Rivers Region to proceed with a consulting group named Shiftability in order to facilitate new technology support that will alter our service delivery model. This will improve our residents' independence and enable them to live in a smart living model with value-added support.

Two employees have completed their certified training requirements to become instructors for the Sensory Processing Intervention, making them eligible to train other staff members.

Children Residences RB/SCL	25
– Orange City (1), Rock Valley (1), Storm Lake (4)	
RCF/ID Group Home - Rock Valley (1)	11
Supported Community Living - IA	280
ICF – Storm Lake (closed 2/28/24)	19
Community Living Homes – IA	199
Community Living Homes – MN	16
Respite Care - IA	85

EMPLOYMENT SERVICES

Hope Haven supports people to gain and maintain competitive integrated employment, based on their unique interests, talents and abilities. We align our services with the Employment 1st philosophy, and we utilize an individualized and customized employment process. After many years of hard work and dedication, we were able to eliminate our 14c certificate. This means that we are no longer paying anyone subminimum wage.

Growth continues in our Iowa and Minnesota IPS programs. During this past year, we started a partnership with Western Mental Health in Minnesota. This has allowed us to now work with individuals in five different counties who we had not previously served. We continue to participate in the Iowa Blueprint for Change grant, which enables us to expand and improve the services we offer. We had two employees trained in customized employment principles, which will allow us to work with a wider variety of job candidates.

EMPLOYMENT SERVICES

Iowa	298
Minnesota	171

MY CHOICE EMPLOYMENT

Number of Employed	407
Average Starting Wage	\$12.98
Average Hours Worked per Person/Week	14.7
Number of Employers (2013-2024)	330

Since 2013 - 650 jobs have been developed in 36 different communities with over 330 different employers.

MENTAL HEALTH SERVICES

Intensive Psychiatric Rehabilitation (IPR) programs continued to operate in Le Mars and Sheldon throughout the year, and in May, we were able to start IPR services in Spirit Lake. Members in this program continue to receive a wide array of education and support in all domains of wellness as they work on their personal goals.

Our Peer Support program saw an increase in growth this year. Enrollment nearly doubled from the past fiscal year, and we hired several more Peer Support Specialists to meet the growing demand for the service. We are providing this service in nine counties in Northwest Iowa.

Key To Success	46
Peer Support Services	115

INTERNATIONAL MINISTRIES

The HHIM is working with amazing ministry partners around the world to supply mobility to support both physical and spiritual needs. Despite the flood in June, we will send wheelchairs to 5 continents in the coming year.

We are expanding our partnership to build Hope Haven Kid Chairs in Kenya for East Africa. We have upcoming trips to Ethiopia, Costa Rica, Kenya, Uganda, and Romania. A new multipurpose building is being constructed in Orange City to accommodate the volunteer workshop. Sioux Falls and Romania buildings are expected to be completed by the end of the year.

Volunteer Hours	24,173
Community Service Hours	
– South Dakota State Penitentiary	8,052
Wheelchairs Distributed	5,396
Wheelchairs Refurbished	3,105
Recipient Countries	20



FAITH. COMMUNITY. POSSIBILITIES.

1800 19th Street | PO Box 70
Rock Valley, IA 51247

BOARD OF DIRECTORS

EXECUTIVE COMMITTEE

President - Ron Boote

Vice President - Lyle Ten Haken

Secretary - Nancy Dorhout

Treasurer - Todd Visser

CEO - Matt Buley

Member - Rev. Stephen Breen

Member - Rev. David Heilman

DIRECTORS

Howard Beernink

Gregg Boone

Karen Fey

Dale Honken

Rev. Harvey Opp *(Ex-officio)*

Mary Sloan

Lily Van Beek

FOUNDATION BOARD

President - Joe Van Tol

Vice President - Cindy Eshuis

Secretary - Elwyn Hoogendoorn

Treasurer - Brenda Postma

BOARD MEMBERS

Howard Beernink

Gregg Boone

Matt Buley

Buzz Paterson

Brent Plender

Orvin Olivier

Cora Vermeer

GET INVOLVED

TOGETHER

WE CAN BUILD A BETTER LIFE AND FUTURE FOR ALL

- DONATE
- VOLUNTEER
- CAREERS
- CONTACT

Give the gift of hope to people with disabilities
Support your time and talents
Make a difference in someone's life everyday
Sign up for regular news updates



@hopehavenorg

LEARN MORE

hopehaven.org
or scan QR code

