

JOEY RIDGLE SEPTIC & SANITATION, LLC  
JOEY RIDGLE - PRESIDENT  
LIC. # 0S- 6493  
MAINTENANCE LIC. MP0001045

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## AEROBIC WASTEWATER TREATMENT SYSTEM INSPECTION & MAINTENANCE AGREEMENT (NO REFUNDS OR PARTIAL REFUNDS ON MAINTENANCE CONTRACTS)

Joey Ridgle Septic & Sanitation, LLC. enters into contract with homeowner to assist in the proper operation of the aerobic system.

- Items to be inspected are aerators, diffusers, pumps, disinfection device, electrical circuits, distribution system, filters, and chlorine supply. All tanks that have access ports above surface (visible, accessible) including checks for scum, sludge level and odor, turbidity, color, and chlorine residual test will be taken at each visit. If a technician shows up to property and it is not accessible (locked gates, dogs, etc.), that will be documented as that routine inspection. We will not come back out until the next routine inspection.
- Frequency of visits: Residential-once every four months. \*Residential-Tarrant Regional Water [Richland Chambers once every three months. Commercial property inspections as required by county. Inspections will be conducted in a geographical route sequence. The company will mark the system's inspection tag with the date of each service call. A copy of the service report will be left at the structure and a copy will be mailed to the local permitting authority within 14 days. Upon request, the inspection can be emailed/mailed to you.
- JOEY RIDGLE'S SEPTIC & SANITATION, LLC will respond to any emergency service request within a 48-hour period or customer ordered service between regular scheduled inspection visits should the situation occur. Customer ordered service calls and emergency service calls are NOT covered in this contract, and there will be a trip charge for all out of route service.
- The owner is financially responsible for repairing or replacing any needed items. No repairs will be made without the owner's prior permission. Any recommendations will be noted on this report.
- The owner is responsible for checking the chlorinator every week and adding calcium- based septic chlorine tablets as needed.
- The service contract will commence on the date that the system is approved for use by the local permitting authority or, if applicable, the date that the newly- built house is sold by the builder.
- If the company desires to terminate this contract or if the owner desires to renew this contract with another service company, then notification of that action will be made by both parties to permitting agency no later than 30 days prior to the change of the contract status. IMPORTANT: This warranty/service agreement does not cover the costs of customer ordered service calls, labor or materials which are required due to "misuse or abuse" of the system; failure to maintain electrical power to the system; sewage flows exceeding the hydraulic/organic design capabilities; disposal of non-biodegradable materials, grease, oil, etc., or any usage contrary to the requirements listed in the owner's manual or as advised by the authorized service representative. Additional service (as ordered by customer), replacement of out-of-warranty components, laboratory test work, or pumping of unit will be done upon authorization from the customer at an additional charge. Joey Ridgle's is certified by: Aqua-Safe, Aqua-Air, Cajun-Air, Clear Stream, Delta, Hoot, Hydro-Action, Multi-Flo, Nayadic, Norweco & Southern.

Joey Ridgle Septic & Sanitation, LLC /Signature: \_\_\_\_\_

Owner's Name: \_\_\_\_\_ Signature \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Property Address: \_\_\_\_\_

Date Installed: \_\_\_\_\_

Customer Phone: \_\_\_\_\_

Date of Renewal: \_\_\_\_\_

Manufacturer: \_\_\_\_\_ Drip \_\_\_\_\_ Spray \_\_\_\_\_

Expires on: \_\_\_\_\_

Capacity: \_\_\_\_\_ Regulatory Agency: \_\_\_\_\_

PM Co. /Tenant \_\_\_\_\_ BOD / TSS TESTING \_\_\_\_\_ 1 Yr. Contract Fee: \_\_\_\_\_ TOTAL \_\_\_\_\_

E-mail Address: \_\_\_\_\_ PERMIT # \_\_\_\_\_

For office use only: DATE RCVD \_\_\_\_\_ CHECK # \_\_\_\_\_ CASH \_\_\_\_\_ CC \_\_\_\_\_

JOEY RIDGLE SEPTIC HAS PERMISSION TO RUN MY CREDIT CARD ON FILE ☐

Please initial box for credit card use.