# **SCRIPTS FOR HIGH-TENSION CONVERSATIONS**

FLIP THE SCRIPT: 5 WORD-FOR-WORD SCRIPTS TO STAY CALM, COOL, AND CONNECTED DURING TOUGH CONVERSATIONS

## 1. WHEN THINGS ARE GETTING HEATED

"I can feel this is getting tense, and I don't want to say something I'll regret. Let's take five minutes and come back to this so we can both think clearly."

Why it works: You're not walking away; you are creating a pause that resets both nervous systems.

#### 2. WHEN YOU FEEL ATTACKED

"I'm hearing that you're upset. I want to understand what's bothering you, but it's hard to do that when I feel attacked. Can we slow down a bit so I can listen better?"

Why it works: It lowers defensiveness and reframes the goal of understanding, not arguing.

# 3. WHEN YOU'VE MESSED UP

"You're right, I dropped the ball on that. I understand why you're frustrated. I want to make it right, and I'm open to hearing what would help."

WHY IT WORKS: ACCOUNTABILITY BUILDS TRUST FASTER THAN EXCUSES.

### 4. WHEN SHE SHUTS DOWN

"I can tell you don't feel like talking right now, and that's okay. I just want you to know I'm here when you're ready. I'm not going anywhere."

WHY IT WORKS: IT CREATES SAFETY WITHOUT PRESSURE AND INVITES RE-ENGAGEMENT LATER.

### 5. WHEN IT'S TIME TO RECONNECT AFTER A FIGHT

"That argument didn't go how either of us wanted. I love you, and I want us to do better next time. Can we talk about what we both needed in that moment?"

Why it works: It replaces blame with teamwork and shows emotional maturity.

CONFLICT IS NOT WHAT BREAKS RELATIONSHIPS; IT IS THE DISCONNECTION THAT FOLLOWS IF NOTHING IS RESOLVED.

Use these scripts as conversation starters, not scripts to read word-for-word. Adapt them to your voice, stay calm, and focus on understanding before fixing.

If you want personalized coaching on handling high-tension conversations and rebuilding trust, learn more at:

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