



# The Coleman Connection

*"Locally Owned Since 1945"*

April, 2026

Volume 2, Issue 4

## John H. Coleman Co. Service Solutions

### What Sets JHCC Apart! It May Surprise You..

#### Employee of the Month:

Amber Maestas was the March Employee of the Month! Amber is our lead dispatcher and gets our technicians to and from your house! She is the best at her job and representing our company!

The home service industry is changing—and not always for the better. Across the country, large private equity-backed companies are buying up local businesses and bringing a different mindset with them. In many cases, the focus shifts from serving customers to hitting aggressive sales goals.

At John H. Coleman Company, we believe there's a better way.

For 80 years, we've built our reputation right here in Knoxville by putting people first. That means we're not interested in selling you something you don't need or pushing up-

grades just to hit a number. Our goal is simple: take care of our customers the right way. We believe in honest recommendations, clear communication, and earning your trust over time—not just during a single visit.

We've made intentional changes within our company to strengthen that commitment. From how we train our technicians to how we evaluate performance, everything is centered around doing what's right for the customer—not what's most profitable in the moment. That's a big difference.

When you call JHCC, you're not calling a company backed by investors in another

state—you're calling a team that lives and works in this community. We care about our reputation because this is our home, too.

You may notice the difference right away. No pressure. No unnecessary upsells. Just a team focused on solving your problem and treating you with respect.

At JHCC, we're proud to stand apart—and we're committed to proving that service still matters.



### Power Up at Home: EV Charging Made Easy



As electric vehicles become more popular, many homeowners are discovering the convenience of charging right at home. Whether you drive a Tesla or another electric vehicle, having a dedicated home charging station can make daily life—much easier and more efficient. Instead of rely-

ing on public charging stations, a professionally installed home charger allows you to plug in overnight and start each day with a full battery. It's faster, more reliable, and adds long-term value to your home.

At John H. Coleman Compa-

ny, our electrical team can help you choose the right charging setup and handle the installation safely and efficiently.

If you're considering an electric vehicle—or already own one—let JHCC help you take the next step with a home charging solution.

#### JHCC In Pictures:

