# RESIDENTIAL CLUB MEMBERSHIP





YOUR HEATING AND COOLING EXPERTS			
CUSTOMER NAME:	PHONE NUMBER:	EQUIPMENT TYPE	
		HEAT PUMP	☐ A/C ☐
CUSTOMER ADDR	ESS:	OIL	HEAT PACK
		PROPANE	□ DUCTLESS □
		NATURAL GA	S SPACE HTR
EFFECTIVE DATES:	ТО	OTHER:	
GOLD	SILVE	R	BRONZE
\$299	\$259		\$159
ALL 3 SERVICES	ANY 2 SERVICES		ANY ONE SERVICE
(WATER HEATER, HEATING AND COOLING)	(WATER HEATER, HEATING OR COOLING)		(WATER HEATER, HEATING OR COOLING)
3 annual tune-ups	2 annual tune-ups		1 annual tune-up
heating tune-up	Discount on service selected		Discount on service selected
cooling tune-up	24 hour emergency service*		24 hour emergency service*
water heater inspection	No after hour fee*		No after hour fee*
Discount on ALL services	Priority service*		Priority service*
24 hour emergency service	Upfront pricing*		Upfront pricing*
No after hour fee			
Top priority service			
Upfront pricing			
	Oil add \$49 ea		Oil add \$49 ea
<b>BEST VALUE</b>	Humidifier add \$59 ea		Humidifier add \$59 ea
BEST VALUE	EAC/HEPA add \$59 ea		EAC/HEPA add \$59 ea
Oil add \$49 ea	Add system add \$79 ea		Add system add \$89 ea
Humidifier add \$59 ea	Ductwork add \$59 ea		Ductwork add \$59 ea
EAC/HEPA add \$59 ea	Tankless w/h add \$25 ea		Tankless w/h add \$25 ea
Add system add \$69 ea	*Discounts, priority and emergency services only apply to services selected		
Ductwork add \$59 ea			
Tankless w/h add \$25 ea	TOTAL \$		MONTHLY \$
visa mastercard			
discover AMEX Credit Card			
PRINT NAME	SIG	SNATURE	DATE

<sup>\*</sup>Ductwork agreement includes yearly inspection and balancing (if balancing dampers are present.)

### Your 21-Point Heat Pump & Air Conditioning

### **Precision Tune-Up Includes:**

- 1. Calibrate and level thermostat
- 2. Replace standard disposable filter
- 3. Monitor volts/amps on fan motor
- 4. Lubricate and inspect bearings for wear
- 5. Inspect indoor coil
- 6. Flush/treat condensate drain with anti-algae
- 7. Inspect condenser coil
- 8. Monitor operating pressure of refrigerant
- 9. Inspect safety devices for proper operation
- 10. Inspect disconnect for proper rating and install
- 11. Tighten all electrical connections
- 12. Test/inspect contactors for burned, pitted contacts
- 13. Inspect electrical system for exposed wiring
- 14. Test and inspect capacitors
- 15. Inspect fan blade
- 16. Clean condenser coil with garden hose
- 17. Inspect service valves for proper operation
- 18. Measure temperature difference supply/return
- 19. Inspect duct work for energy loss
- 20. Monitor compressor for proper amperage, volt draw & wiring connections
- 21. Clean debris from around the condenser

### Water Heater Inspection Includes:

- 1. Tag all emergency shut off valves
- 2. Drain water heater and check for sediment
- 3. Check water heater anode rod
- 4. Inspect dryer vent

## **OMNI Bonus Bucks**

All OMNI club members will receive \$50 annually that can be used towards replacement of your heating, cooling system or water heater. The \$50 OMNI Bonus Bucks have no cash value and can only be applied to replacement. OMNI Bonus Bucks will reach a maximum of \$500. Bonus Bucks can be used as follows: Complete systems \$500

Heating or cooling system only \$250

Condenser only \$200

Compressor \$150

Water heater \$150

Coil only \$50

#### Oil Tune-up Includes:

- 1. Clean heating unit, vent pipe and base
- 2. Adjust burner for maximum efficiency
- 3. Clean and adjust electrode and nozzle assembly
- 4. Lubricate motor, bearings, fans and circulator
- 5. Replace oil nozzle and oil filter
- 6. Test and adjust safety and operating controls
- 7. Inspect flue pipe, barometric damper and combustion chamber
- 8. Change air filter (if applicable)
- 9. Inspect oil tank and lines
- 10. Inform customer of equipment condition

### Gas Tune-up includes:

- 1. Clean heating unit
- 2. Clean and adjust gas burner and pilot
- 3. Lubricate motors, bearings and fans.
- 4. Change air filter (if applicable)
- 5. Inspect thermocouple
- 6. Test and adjust safety and operating controls
- 7. Inspect wiring
- 8. Test gas valve pressure
- 9. Inform customer of equipment condition

### **Terms & Conditions**

OMNI will not guarantee replacement or repair parts or equipment which has become obsoltet. All replacement parts are subject to their availability from the supplier.

During the life of the agreement, OMNI will provide 24 hour emergency service. The following constitutes an emergency: no heat no cooling, fuel leaks, burst pipes, no hot water. Non-emergency calls will be performed during normal working hours.

This agreement will automatically renew on a yearly basis unless customer gives written notice not to renew 30 days prior to renewal. Upon termination for any reason, there shall be no refunds or credits. Service agreement may be transferred to new owner for a \$25 fee. OMNI is not responsible for any repairs to drywall, carpentry, electrical, landscaping, backfill, blacktop, concrete or any other home repair due to access needed to make any repair. OMNI is not responsible for any repair or damage to customers home due to refusal of repairs recommeded by OMNI. No parts, labor, or warranty will be honored if anyone other than a qualified OMNI employee performs the work.

All heating tune ups are to be performed in fall, cooling tune-ups in Spring. During peak seasons, any scheduled tune-ups may be subject to cancellation to accommodate emergency calls.