

Garrow Oil & Propane
Text Messaging Terms & Conditions

Effective Date: 12/24/2025

These Text Messaging Terms & Conditions ("Terms") describe how Garrow Oil & Propane ("Garrow," "we," "us") sends text messages to customers who provide consent to receive contract and service-related communications.

1. Program Description

If you opt in, Garrow may send text messages to the mobile number you provide for the following purposes:

- Contract information, reminders, and renewal-related notices
- Delivery scheduling and service updates
- Billing/account alerts related to your service
- Emergency and safety notices related to service interruptions or safety concerns

We do not send promotional/marketing text messages under this program.

2. Consent to Receive Messages

By providing your mobile number and opting in (for example, by signing a consent form), you authorize Garrow to send text messages to that number. You represent that you are the account holder or have authority to opt in the number provided.

3. Message Frequency and Costs

Message frequency varies based on account activity and service needs. Message and data rates may apply based on your mobile plan. Garrow does not charge for text messages, but your carrier may.

4. Opt-Out and Help

You may opt out at any time:

- Reply STOP to any message to opt out of further texts.
- If you opt out, you may still receive essential non-text communications (for example, phone calls or mailed notices) for your account.

For help:

- Reply HELP to any message, or
- Call Garrow Oil & Propane at 920-733-8877.

5. Supported Carriers

Text messaging may not be available on all carriers or in all areas. Delivery of messages is subject to effective transmission by your carrier and is not guaranteed.

6. Privacy

We use your mobile number and message content only to provide the contract and service-related communications described above. For more information about how we handle personal information, please review our Privacy Policy.

7. Changes to These Terms

We may update these Terms from time to time. The Effective Date above will be revised when changes are made. Continued participation in the program after changes become effective constitutes acceptance of the updated Terms.

8. Contact

Garrow Oil & Propane

Phone: 920-733-8877