

# Royal Guard Products Limited Warranty

## COVERAGE DETAILS AND TIME FRAME OF COVERAGE

Alliance Fence & Supply, Inc. (“Alliance Fence & Supply”) warrants its Royal Guard fence panels, railing panels, gate panels, fence posts, post caps, and brackets (“Product”) to be free from manufacturing-related structural defects in material and workmanship to the original consumer purchaser (“Purchaser”) for a period of ten (10) years following the original date of Product purchase, unless otherwise specified in this Limited Warranty.

In addition to manufacturing-related structural defects, Alliance Fence & Supply warrants Product against excessive cracking, excessive peeling, excessive blistering, or excessive fading of the finish for a period of ten (10) years following the original date of Product purchase, unless otherwise specified in this Limited Warranty. Defects such as cracking, peeling, blistering, or fading are considered excessive when multiple instances of the same defect occur in the same fence section or component. Surface corrosion near or due to scratches, nicks, and dents is not covered.

This Limited Warranty does not cover damage caused by abnormal or improper use, improper product application, accident, alteration, welding, application of excessive weight, pressure, or force, lawn care equipment damage, abrasion, exposure to harsh chemicals such as bleach, lawn, or garden fertilizers, chemical or mineral-laden irrigation water sources, chemicals used for ice removal, air pollutant, improper installation, improper service, lack of service, or damage caused by flood, fire, natural factors, or acts of God.

For installations located 1 mile or less from the ocean or any other body of saltwater, Product is warranted for only one (1) year following the original date of Product purchase. This Limited Warranty does not cover Product that is put in direct or incidental contact with saltwater, including water from saltwater swimming pools, saltwater bodies of water, or other sources of saltwater.

This Limited Warranty is valid only in the United States and Canada.

This Limited Warranty is not transferrable.

This Limited Warranty is effective only for products purchased after January 1, 2024.

## WHAT PURCHASER MUST DO, AND DETAILS OF WARRANTY FULFILLMENT

The Purchaser must contact Alliance Fence & Supply directly at the phone or email below to begin the warranty claim process, which will require proof of original purchase in addition to pictures and/or samples of damage covered by Limited Warranty. Purchaser will be notified by Alliance Fence & Supply if additional information is needed and whether the warranty claim is approved or denied.

If the warranty claim is approved, Alliance Fence & Supply’s sole responsibility shall be, at its discretion, to either replace the affected Product with new Product in an amount equal to the amount of defective material; or instead to refund to Purchaser an amount equal to the price at which Product was initially sold by Alliance Fence & Supply. Replacement for Product will be as similar to original Product as determined reasonably possible by Alliance Fence & Supply,

but an exact match may not be possible due to product availability and changes in products offered over time.

**LIMITATION OF LIABILITY:**

EXCEPT AS EXPRESSLY SET FORTH IN THIS WARRANTY, ALLIANCE FENCE & SUPPLY'S OBLIGATIONS, RESPONSIBILITIES, AND LIABILITY SHALL BE LIMITED TO EITHER THE PROVISION OF REPLACEMENT FOR PRODUCT, OR REFUND EQUAL TO THE PRICE AT WHICH PRODUCT WAS INITIALLY SOLD BY ALLIANCE FENCE & SUPPLY, AS DESCRIBED ABOVE. THE REMEDIES AS DESCRIBED ABOVE ARE THE SOLE AND EXCLUSIVE REMEDIES AVAILABLE TO PURCHASER, AND CONSTITUTE ALLIANCE FENCE & SUPPLY'S ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY.

ALLIANCE FENCE & SUPPLY'S LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY PURCHASER FOR THE DEFECTIVE PRODUCT, NOR SHALL ALLIANCE FENCE & SUPPLY BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY IS VALID ONLY IN THE UNITED STATES AND CANADA.

This warranty gives you specific legal rights and you may also have other rights depending on the state or country of purchase.

## **The Fence Shop**

**Phone: 1-208-423-2600**

**Email: [office@fenceshopidaho.com](mailto:office@fenceshopidaho.com)**

