

Customer Satisfaction Survey for RTA Pediatric Care

1. Home Health Equipment Satisfaction Survey

Introduction: Thank you for choosing RTA Pediatric Care. We value your feedback and aim to improve our services. Please take a moment to complete this survey regarding the home health equipment provided.

Survey Questions:

1. How satisfied are you with the variety of home health equipment available?
 - Very Satisfied
 - Satisfied
 - Neutral
 - Unsatisfied
 - Very Unsatisfied

2. How would you rate the quality of the equipment provided?
 - Excellent
 - Good
 - Fair
 - Poor

3. Were the instructions for use clear and easy to understand?
 - Yes
 - No

4. How satisfied are you with the timeliness of the equipment delivery?
 - Very Satisfied
 - Satisfied
 - Neutral
 - Unsatisfied
 - Very Unsatisfied

5. Would you recommend our home health equipment to others?
 - Yes
 - No

6. Additional comments or suggestions:

2. Education Satisfaction Survey

Introduction: At RTA Pediatric Care, we strive to ensure that families are well-informed about the care and equipment for their children. Please share your thoughts on our educational resources and training.

Survey Questions:

1. How would you rate the quality of the educational materials provided?
 - Excellent
 - Good
 - Fair
 - Poor
2. Did the training session(s) meet your expectations?
 - Yes
 - No
3. How helpful was the staff in answering your questions during the training?
 - Very Helpful
 - Somewhat Helpful
 - Not Helpful
4. How confident do you feel in using the equipment based on the education you received?
 - Very Confident
 - Confident
 - Neutral
 - Not Confident
5. What topics would you like more information on?

6. Additional comments or suggestions:

3. Services Satisfaction Survey

Introduction: We appreciate your feedback on our overall services at RTA Pediatric Care. Your insights will help us enhance our offerings.

Survey Questions:

1. How satisfied are you with the overall service experience?
 - Very Satisfied
 - Satisfied

- Neutral
 - Unsatisfied
 - Very Unsatisfied
- 2. How would you rate the professionalism of our staff?
 - Excellent
 - Good
 - Fair
 - Poor
- 3. Were your needs addressed in a timely manner?
 - Yes
 - No
- 4. How likely are you to use our services again in the future?
 - Very Likely
 - Likely
 - Neutral
 - Unlikely
 - Very Unlikely
- 5. Would you recommend RTA Pediatric Care to others?
 - Yes
 - No
- 6. Additional comments or suggestions: