



CHL Warranty Policy

1. Delivery Report & Warranty Registration Form

The Delivery Report is used to document the delivery date to the end-user or the dealer's rental or demo fleet. Warranty period will start within the installed date as reported on the Delivery Report & Warranty Registration Form which can be filled out on the CHL website. The form must be completed within 15 days after the forklift is delivered to end-user, or HELI America Inc. has the right to refuse claims for the forklift.

NOTICE:

a. Warranty Period of Class 1 to 7

	Unit	Drive train	Battery &Charger	Labor
Class 1, 2, Class 6(Electric)	24 months or 4000 operating hours	48 months or 8000 operating hours	Lead-acid: 1 Year	/
			Li-ion: 10 Years	/
Class 4, 5 , Class 6(IC), 7	24 months or 4000 operating hours	48 months or 8000 operating hours	/	/
CBD15-170	6 months or 1000 operating hours	12 months or 2000 operating hours	1 Year	6 months or 1000 hours
CBD35	12 months or 2000 operating hours	24 months or 4000 operating hours	Lead-acid: 1 Year	6 months or 1000 hours
			Li-ion: 2 Years	
CBD15J-Li3 CBD20J-Li3 CBD20J	6 months or 1000 operating hours	12 months or 2000 operating hours	1 Year	90 days
CDD CTD CQDH	12 months or 2000 operating hours	24 months or 4000 operating hours	Lead-acid: 1 Year	12 months or 2000 hours
			Li-ion: 2 Years	
OPS OPSM CQDHR OPL	6 months or 1000 operating hours	12 months or 2000 operating hours	Lead-acid: 1 Year	/
			Li-ion: 2 Years	

Note: Drive Train includes Engine, Transmission and Drive Axle