

KC HOME SERVICES PRIVACY POLICY

Effective Date: July 27, 2026

KC Home Services (operated by MGT Enterprises, LLC) ("we," "us," or "our") respects your privacy. This Privacy Policy explains how we collect, use, and protect your personal information when you visit <https://www.kchomeservice.com> or communicate with us via text messaging, phone, or online forms.

1. INFORMATION WE COLLECT

We collect personal information that you voluntarily provide to us, including your name, physical address, email address, phone number, and service request details when you request an estimate, schedule an appointment, or contact customer support.

2. HOW WE USE YOUR INFORMATION

We use your information to provide HVAC, plumbing, and home services; process appointment scheduling; send technician arrival notifications; respond to inquiries; and send transactional or promotional SMS communications.

3. SMS / MOBILE COMMUNICATION & NON-SHARING POLICY

By providing your phone number and opting in, you consent to receive SMS communications from KC Home Services regarding service updates, appointment notifications, and customer support.

MANDATORY DISCLOSURE: No mobile information will be shared with third parties or affiliates for marketing or promotional purposes. Text messaging originator opt-in data and consent will not be shared with any third parties, excluding aggregators and providers of text message services.

4. MESSAGE FREQUENCY & RATES

Message frequency varies based on user activity and service scheduling. Message and data rates may apply depending on your mobile carrier plan.

5. HOW TO OPT-OUT

You may opt out of text messaging at any time by replying STOP to any text message received from us. For assistance, reply HELP or email us at info@kchomeservice.com.

6. CARRIER NON-LIABILITY DISCLAIMER

Carriers are not liable for delayed or undelivered messages.

7. CONTACT US

KC Home Services / MGT Enterprises, LLC

Website: <https://www.kchomeservice.com>

Email: info@kchomeservice.com

Phone: (816) 200-0265