



Miles for Smiles Mobile Dental Care Unit Non-Discrimination Policy

Miles for Smiles Mobile Dental Care Unit complies with applicable Federal civil rights laws and does not discriminate based upon the individual's race, color, sex, national origin, disability, religion, age, sexual orientation, or gender identity. Miles for Smiles Mobile Dental Care Unit does not exclude people or treat them differently and does not discriminate in the provision of services to an individual (i) because the individual is unable to pay; (ii) because payment for those services would be made under Medicaid.

If you believe that Miles for Smiles Mobile Dental Care Unit has failed to provide these services or discriminated in another way on the basis of race, color, sex, national origin, disability, religion, age, sexual orientation, or gender identity, you can file a grievance with:

To file a grievance for Miles for Smiles Mobile Dental Care Unit, contact:

- Louisiana State Board of Dentistry
P.O. Box 5256, Baton Rouge, LA. 70821
Phone: 225-219-7330
- Louisiana Dental Association
5637 Bankers Ave., Baton Rouge, LA. 70808
Phone: 225-926-1986, 1 (800) 388-6642

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue
SW Room 509F HHH Building Washington, D.C. 20201
Phone: 1-800-368-1019, 800-537-7697 (TDD)

“No one will be denied access to service due to inability to pay, and there is a discounted/sliding fee schedule available based on family size and income.”

Going the extra mile for your smile™

milesforsmiles.com • (318) 317-2800 or (972) 805-2900 • smile@milesforsmiles.com