



Accommodations & Accessibility Leadership (AAL)[™] Program Agenda

1-2 December 2025 | 9:00am (ET) to 1:00pm (ET)

DAY 1: SYSTEM REQUIREMENTS

I.	Welcome.	9:00am
II.	Ground Rules.	9:05am
III.	Visual Self-Introduction.	9:10am
IV.	Video Basics.	9:30am
V.	Level Set Terms & Expectations.	9:45am
VI.	Case Studies.	10:00am
VII.	Break.	11:00am
VIII.	The Business Use Case & Sustainability.	11:15am
IX.	Day 1 Summary: Best Practices.	12:50pm
X.	Closing Remarks.	1:00pm

DAY 2: APPLICATION & INSIGHTS

I.	Reflection.	9:00am
II.	Introduction to the CN System.	9:10am
III.	The Role of an Accommodations & Accessibility Leader.	9:30am
IV.	Compliance 101.	10:15am
V.	Break.	10:45am
VI.	Recruiting, Developing & Engaging Talent.	11:00am
VII.	Design Standards & Practices.	11:30am
VIII.	Language, Interpretation & Communication.	12:00pm
IX.	Emergency Preparedness.	12:30pm
X.	Closing Remarks.	1:00pm