

WARRANTY

This certificate assures the repairs to which you and “Quality Auto Body Shop, Inc.” have agreed to have been completed. We guarantee the work performed at “Quality Auto Body Shop, Inc.” for your Lifetime so long as said vehicle shall remain under the present ownership. Items on the repair order, such as Sublet Work or Sublet Labor, are subject to the guarantee of those suppliers. This is a fragmented, four part Written Warranty, and specific additional stipulations pertaining to each fragmented part are stated hereafter:

1. **METALWORK:** “Quality Auto Body Shop, Inc.” provides a Lifetime Written Warranty against defective workmanship to include welding and the application of materials utilized in making collision repairs against cracking, separation or failure resulting from defective workmanship. “Quality Auto Body Shop, Inc.” will, at its sole option, repair and re-paint any metalwork warranted hereby.
2. **PAINTING:** “Quality Auto Body Shop, Inc.” provides a Lifetime Written Warranty on painting-related priming, and painting work against solvent blistering, peeling, hazing and excessive loss of pigmentation. “Quality Auto Body Shop, Inc.” will, at its sole option, re-prime and re-paint the specific section or sections of the vehicle warranted hereby. The Paint Warranty is only valid when paint is applied over original factory finishes that are free of defect.
3. **3. MECHANICAL REPAIRS:** “Quality Auto Body Shop, Inc.” provides a Lifetime Written Warranty on the workmanship of mechanical repairs performed by our technicians. This warranty covers defects resulting from our installation or repair workmanship only. It does not warrant the mechanical components themselves, normal wear, new damage, manufacturer defects, or failures unrelated to our workmanship. If a defect in our workmanship is found, Quality Auto Body Shop, Inc. will, at its sole option, repair or re-perform the affected repair.
4. **PARTS:** Parts used in the repair may include Original Equipment Manufacturer (OEM), aftermarket, recycled (used), reconditioned, remanufactured, or other replacement parts as authorized by the vehicle owner, insurer, or repair agreement. Quality Auto Body Shop, Inc. does not manufacture these parts and does not warrant the quality, design, or performance of the parts themselves. Any applicable warranty on replacement parts is provided solely by the manufacturer or supplier. Quality Auto Body Shop, Inc. warrants only the proper installation

of such parts and will assist customers in pursuing any applicable supplier or manufacturer warranty.

THIS WARRANTY DOES NOT COVER:

- Repairs or alterations performed by anyone other than Quality Auto Body Shop, Inc.
- Normal wear and tear.
- Damage from subsequent accidents.
- Abuse, misuse, negligence, or improper maintenance.
- Corrosion or rust resulting from normal aging, environmental conditions, road salt, stone chips, scratches, neglected paint damage, previous repairs, manufacturer defects or poor design, pre-existing corrosion, or any cause unrelated to our workmanship.
- Damage caused by environmental conditions, road debris, hail, flooding, chemicals, or acts of nature.
- Manufacturer defects.
- Parts covered only by the supplier or manufacturer warranty.
- Incidental or consequential damages including towing, rental vehicles, travel expenses, lost use, or damage to other components.

This WRITTEN WARRANTY shall not be varied, supplemented, qualified or interpreted by any prior course of dealings. As a condition of this warranty, the customer must notify Quality Auto Body Shop, Inc. of any claimed warranty concern and provide us with a reasonable opportunity to inspect the vehicle and, if the claim is determined to be covered under this warranty, to perform the necessary corrective repairs. Failure to provide Quality Auto Body Shop, Inc. with a reasonable opportunity to inspect and correct the claimed defect may void this warranty as to that claim.

Thank you for choosing us to care for your vehicle. We appreciate your business.

Quality Auto Body Shop, Inc.

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