

## Cancelation Policy

We kindly ask if you need to cancel and/or reschedule your appointment, that you give at least 24 hours notice. Out of respect for our commissioned staff members, this will potentially allow that now vacant spot, to be filled with another guest. We understand that rare instances occur where guests may not be able to give 24 hours notice.

Our software system tracks and alerts our scheduling team if a guest has “no showed” or “canceled less than 24 hours”. If a guest no shows or cancels less than 24 hours to an appointment more than three times in a calendar year, that guest will be allowed to schedule only after full prepayment (non-refundable) of the entire service desired to schedule.