

***The Clean Team is looking forward
to serving your cleaning needs!***
(commercial clients)



Thank you for allowing The Clean Team the opportunity to take care of your business's cleaning needs. If for any reason you need to change this appointment, we do require that you let our office know at least 48 hours in advance. If we are not notified within 48 hours, a fee of \$50.00 may be charged.

Upon completion of our cleaning, we will email you a formal invoice. Our policy is to receive payment within 30 days of service. Please notify our office if you need special arrangements. We accept Checks, Mastercard, Visa, American Express and Discover.

It is The Clean Team's sincere desire that you, your staff and clients are completely safe while we are working in your place of business. Please help us accomplish this by observing the following guidelines:

If you are having your carpets cleaned:



1. Please remove any items from the floor within the space that we will be cleaning such as trash barrels, piles of papers, chair mats and any cords. These items can be put on top of the desks or file cabinets. Please make us aware of any sensitive equipment that may be around the office space.

2. Please advise anyone remaining in the building while we are cleaning to be careful when going from the damp carpet to a hard surface as it may be slippery.

3. As noted in the original proposal, in an office setting, we normally only clean the main traffic lanes of the office, moving smaller items however the desks and larger pieces will not be moved.

4. Please call to your technicians attention any spots or stains which may require special techniques.

5. Most importantly, if there is anything we can do to make this experience a better one for you, please let us know.

If you are having upholstery cleaned:

1. Please inspect for any valuables that may have fallen behind the cushions or inside the framework.

2. Remove all breakable / valuable items from end tables, sofa tables and coffee tables. If able, please move any end tables away from any upholstery being cleaned.

3. Please call to your technicians attention any spots or stains which may require special techniques.

4. Please advise your technician about any special requirements to follow when moving your furniture; weak legs, loose tops, etc.

If you are having Tile, Grout or Stone Cleaned:

1. During the warmer months, we will need an outside source of water for our tile cleaning process.

If you have turned off your water supply leading to outside spickets, please make sure it is turned on prior to our arrival. Just a reminder to turn it back off at the source after we are done.

2. Please be aware that the hard surfaces will be slippery while they are wet.

3. Please remove all movable items from the room that is being cleaned.

***Did you discuss protector with our team member?
5 Reasons You Should Always Get Protector Applied***

1. Protector reduces permanent stains. A great looking carpet or piece of upholstery can be ruined by an ugly spot. Unprotected carpet and fabrics do not repel spillage as well as protected items. Being able to remove spots and spills more effectively, you can avoid permanent staining.



2. Protector helps save your traffic areas from becoming destroyed. Traffic area soil is very abrasive and cuts carpet yarns like a knife. This damaging soil can easily bond to an unprotected carpet. By applying protector, you will increase the life of your carpet dramatically. When you vacuum your protected carpet the soils will release from the carpet pile much more effectively.

3. Protector makes spots easier to remove. The easier a spot is to remove, the less cleaner you will have to use. The less agitation you will have to use, and the less time it will take. Many spots can be removed easily with just water.

4. Protector makes your next professional cleaning more effective. Having protector applied to your carpet & upholstery will enhance your next cleaning. More soil will be removed the next time your items are professionally cleaned.

5. Protector helps avoid costly service calls. Although you want to call us out to handle any spot you cannot remove immediately, protector helps you remove more spots than you could without protector. You may be able to save a minimum charge by removing the spot yourself.

If you would like a cost on having protector applied at your cleaning appointment – please call our office. 781-585-4678.

Thank you again for choosing The Clean Team. Please let us know if you have any questions.

Services We Offer:

*Wall-to-Wall Carpet Cleaning * Upholstery Cleaning * Oriental & Area Rug Cleaning
Leather Cleaning & Protection * Tile, Grout, Stone Cleaning & Sealing
Pet Accident & Odor Control * Allergy Relief Cleaning * Stain & Spill Protection Applications
Moth Treatment * Felt & Non-Skid Pads for Area Rugs * On-Site Drapery Cleaning
Wood Floor Cleaning & Restoration * Pick-up & Delivery of Area Rugs
Free On-Site Consultations*

Get FREE CASH or FREE CLEANING through our referral reward program!

For each new customer that you send us, we will reward you with a certificate worth 10% of your referral's cleaning services. Your certificate can be used toward FREE CASH or FREE CLEANING. Your Choice! Simply refer your family, friends, neighbors, or co-workers, and The Clean Team will reward you automatically. Remember that we offer a 100% money back guarantee, so you can be sure that we will take the absolute best care of your valuable referrals! (\$100.00 max per cert)

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