

**Effective Date:** April 1, 2024

By opting in to receive SMS messages from Palisades Valley Steel ("we," "us," "our"), you agree to these Terms and Conditions (Terms).

### **SMS Messaging Service**

By providing your phone number, you consent to receive account notification messages from Palisades Valley Steel. Message frequency may vary. On average, you may receive 1-2 messages per month. Message and data rates may apply. For more information, please contact us.

### **Message Frequency**

You will receive more than one message from us unless you opt out. While the messaging frequency varies, you can expect to receive 1-2 messages per month. Palisades Valley Steel reserves the right to alter the frequency of messages at any time to increase or decrease the total number of messages. Palisades Valley Steel carriers are not liable for delays or undelivered messages.

### **Message and Data Rates**

Message and data rates may apply based on your mobile carrier's terms.

### **Privacy Policy**

Your information will be handled in accordance with our Privacy Policy

<https://policies.hibuwebsites.com/privacy-policy>

### **Cancellation/Opt-Out Instructions**

You can opt out of receiving SMS messages at any time by replying STOP to any message we send you. After you opt out of text messaging, you will receive one additional message confirming your request has been processed.

### **Help/Customer Support**

Text the word HELP for support. You may also contact us directly at

[orders@palisadesvalleysteel.com](mailto:orders@palisadesvalleysteel.com) and/or call us at 208.244.7975

### **Liability**

We are not responsible for any charges, errors, or delays in SMS delivery or undelivered messages caused by your carrier or third-party service providers.