

December 2020 Hotspot Update

In true 2020 fashion our carrier has informed us that the current plan we are offering is being cancelled on December 31st, 2020 at 11:59 p.m. The cause of this is the “ASTRONOMICAL” amount of data that is now being used worldwide due to the global pandemic. We obviously did not anticipate this and we have scrambled to find a solution. We are pro-rating our December bills and you will not be charged for service you do not receive.

After talking to dozens of vendors these are the current plan options we have to offer. You will have to choose one before December 31st to avoid a service disruption. For customers who billing cycle starts on Monday, December 21st we will start migrating your account over to one of these new plans to avoid service disruption.

	Monthly Price	Requires New Sim	Requires New Device	Data Allotment	Pro-rated price per day due today till next billing date
Option 1	\$65	Yes	No	25 GB	\$2.17
Option 2	\$105	Yes	No	100 GB	\$3.50
Option 3	\$135	Yes	No	400 GB	\$4.50

Options 1, 2 and 3 require a new sim and reprogramming of device. Device must be brought into the store to have it reprogrammed. It only takes a few minutes.

	Monthly Price	Requires New Sim	Requires New Device	Data Allotment	Pro-rated price per day due today til next billing date
Option 4	\$165	Yes	Yes	750 GB	\$5.50

Option 4 requires a new sim and the purchase of a device for \$150 (\$50 off if you return your old device in good working condition.)

Our customers and their service are very important to us at Louisiana Wireless. We will continue to provide the best service possible to you. PLEASE be patient with us during this transition as it is completely out of our control. We have been and will continue to work around the clock to take care of you and your service. We are still looking for new plans for the future and will keep you informed when/if they come available.

Louisiana Wireless

Customer Name

Mobile #

Customer Signature

Date