



235 Woodlake Drive SE
Rochester, MN 55904
Tel: (507) 282-9129
Fax: (507) 282-3740
www.topshoprochester.com

PRE-INSTALLATION CHECKLIST

We are pleased that you have chosen the Top Shop to install your new counter tops. Here are some things you can do to help everything run smoothly:

- Walls/cabinets are not to be moved, changed or altered between measure and install unless discussed and approved at measure.
- The Top Shop does not provide any plumbing, gas or electrical disconnections/reconnections.
- Please contact your plumber to arrange plumbing disconnect prior to our installers arriving. Sinks must be onsite at time of install. If reusing existing sink - it must be removed by plumber.
- For best results with undermount sinks and stone countertops, plumbing should not be reconnected until the day AFTER installation. This will allow proper cure time for the silicone attaching the sink to the top.
- Drain baskets are NOT included with sinks (basekets are different for drains and garbage disposals. Most plumbers carry these).
- If you have purchased an integral or undermount sink - all faucets, soap dispensers, sprayers, hot water or drinking water dispensers MUST be onsite for installation to assure proper drilling. Homeowner must be present to approve drilling placement.
- All appliances must be moved prior to installers arriving if they fit tightly next to countertops. If you have a cooktop or slide-in range they can removed by homeowner or electrician (or plumber for gas). *NEW cooktops or slide-in ranges must be noted at measure and onsite for install!
- Please remove all cabinet drawers (can usually be removed while still full) and empty all base cabinets, including the lazy susan. Anything in the base cabinets will get dusty when tops are fastened.
- Please have a designated area in garage or outside for the installers to cut your countertops. This will be dusty. We attempt to cut all products outside, but sometimes cutting in the home is required. Precautions will be taken to minimize dust in the home. Plan to close adjacent rooms if necessary/possible.
- We try our best to arrive during the scheduled time window. However, due to factors beyond our control, the schedule may vary. Each install crew usually has two proejcts per day, As soon as the first project is complete they will move on to the next. If you have an afternoon appointment our arrival time may vary. We will do our best to inform you of any major delays.
- Your satisfaction is our goal, and we will do what it takes to obtain a successful installation. Certain circumstances may require a second installation date. These would include (but are not limited to): extra large projects, breakage of materials, full height backsplashes or the need to recut in our shop. We apologize for the inconvenience, but there will be no monetary compensation offered for missed work, meals or daycare.

THANK YOU for choosing the Top Shop for your project! We appreciate your business!