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U.S. Citizenship and Immigration Services has launched a new online form for individuals, attorneys, and accredited representatives to request an in-person appointment at their local field office without having to call the USCIS Contact Center.

This [online appointment request form](#) allows individuals or legal representatives to request an in-person appointment at a field office only, [for ADIT stamps](#), [Emergency Advance Parole](#), [Immigration Judge Grants](#), and more. It is not a self-scheduling tool and individuals cannot schedule their own appointments with USCIS. The USCIS Contact Center will review submitted forms and the availability of in-person appointments at a specific field office. Individuals may request a specific date and time for an in-person appointment, but USCIS cannot guarantee that the requested appointment date will be scheduled. USCIS will confirm and schedule the individual for an available in-person appointment date and time.

USCIS continues to demonstrate our commitment to supporting the [Executive Order on Transforming Federal Customer Experience and Service Delivery to Rebuild Trust in Government](#) by introducing new initiatives in hopes of improving the customer experience.

The online appointment request form is expected to enhance the customer experience by collecting required information upfront and potentially scheduling the requested appointment without any further engagement with the USCIS Contact Center. The Contact Center may need to contact an individual either by phone or email depending on the appointment reason and urgency, using the reference number provided to them at the time the request was submitted.

Visit my.uscis.gov/appointment for more information on the online appointment request form.

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