Privacy Policy

Devove US LLC Dba Evans Roofing

Evans Roofing of the Palm Beaches

Evans Roofing of Central Florida

Signature Roofing of Tampa Bay LLC d/b/a Evans Roofing of Tampa Bay

Evans Roofing of Southwest Florida

Evans Roofing of Sarasota

Saint Vincent Master Roofers

Devove US LLC d/b/a Evans Roofing; Evans Roofing of the Palm Beaches LLC; Evans Roofing of Central Florida LLC; Signature Roofing of Tampa Bay LLC d/b/a Evans Roofing of Tampa Bay; Evans Roofing of Southwest Florida LLC; Evans Roofing of Sarasota LLC; and Saint Vincent Master Roofers Inc.(collectively, the "Company," "we," "our," or "us") respect your privacy and are committed to protecting the personal information you provide.

This Privacy Policy describes how we collect, use, disclose, and safeguard your information when you access our website, request services, or otherwise interact with us.

Effective Date: 01/01/2026

I. Information We Collect

We may collect the following categories of information:

Personal Information

- Full name
- Mailing address
- Email address
- Phone number

Service & Transaction Information

- Service requests and project details
- Estimates, invoices, and payment records

- Communication history with our team

Technical & Usage Information

- IP address
- Browser type and device information
- Pages visited and interaction data
- Cookies and similar tracking technologies

II. How We Use Your Information

We use your information to:

- Provide roofing services, inspections, and estimates
- Schedule appointments and manage projects
- Communicate regarding service updates, reminders, and support
- Process payments and maintain records
- Improve our website, services, and customer experience
- Send marketing communications (only where permitted by law)

No personally identifiable information will be shared with third parties or affiliates for marketing purposes.

III. Cookies & Tracking Technologies

We use cookies and similar technologies to:

- Improve website functionality
- Understand how visitors use our website
- Enhance user experience

You can control or disable cookies through your browser settings. Disabling cookies may affect certain features of our website.

IV. SMS & Email Communications

By providing your phone number or email address, you consent to receive communications from us, including:

- Appointment confirmations and reminders
- Project updates and service notifications
- Promotional messages (where permitted)

Our SMS communications comply with applicable regulations, including A2P 10DLC requirements.

Opt-Out:

- SMS: Reply “STOP” to unsubscribe
- Email: Click the “unsubscribe” link or contact us directly

Note: Message and data rates may apply. Consent is not a condition of purchase..

V. How We Share Your Information

We do **not sell or rent** your personal information.

We may share your information with:

Service Providers

Trusted third parties who assist with:

- Payment processing
- Scheduling and CRM systems
- Website hosting and analytics
- SMS and communication services

These providers are contractually required to protect your information and use it only for business purposes.

Legal Requirements

We may disclose information if required to:

- Comply with applicable laws or regulations
- Respond to legal requests or court orders
- Protect our rights, property, or safety

Important:
No mobile information (including phone numbers or SMS consent data) will be shared with third parties or affiliates for marketing or promotional purposes.

VI. Data Retention

We retain personal information only as long as necessary to:

- Provide services and maintain business records

- Comply with legal, tax, and regulatory obligations
- Resolve disputes and enforce agreements

When no longer needed, we securely delete or anonymize your information.

VII. Data Security

We implement reasonable administrative, technical, and physical safeguards to protect your personal information, including:

- Secure systems and data storage
- Restricted access to personal data
- Encryption where appropriate

However, no method of transmission or storage is 100% secure, and we cannot guarantee absolute security.

VIII. Your Privacy Rights

Depending on your location, including residents of states with applicable privacy laws such as the California Consumer Privacy Act, you may have the right to:

- Request access to your personal information
- Request correction of inaccurate information
- Request deletion of your personal data
- Opt out of marketing communications

To exercise your rights, please contact us using the information below.

IX. Children’s Privacy

Our services are not directed to individuals under the age of 13. We do not knowingly collect personal information from children. If we become aware that such data has been collected, we will take steps to delete it.

X. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices of those sites. We encourage you to review their privacy policies.

XI. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Updates will be posted on this page with a revised effective date. Continued use of our services indicates acceptance of the updated policy.

XII. Contact Information

If you have questions or requests regarding this Privacy Policy, please contact us:

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