

DONNAS INTERIORS FURNITURE & DESIGNS, INC.

ONE YEAR LIMITED WARRANTY

Donna's Interiors warrants our furniture to be free from defects in materials and workmanship under normal usage for a period of one year from the date of possession. This warranty is limited to the individual(s) listed on the original invoice and a valid copy of the original invoice is required for all warranty claims. Certain manufacturers offer additional warranties that may exceed our one-year warranty listed on their individual website; however, please contact our Customer Service department at (805) 489-8533 to inquire about additional manufacturer warranties that may be available.

Warranty Inclusions

- Cushion cores or cushion springs
- Seam separation
- Upholstery frame construction
- Power and non-power reclining mechanisms
- Pull cords and parachute cables
- Electrical components
- Seasonal splits or warping

To ensure a high level of quality control, we will request photos of your purchase invoice and the item(s) emailed to our Customer Service department prior to processing the warranty claim. Email address: Donnasinteriors@gmail.com

Approved warranty claims will be assessed for repair, partial replacement, part replacement, or full replacement at Management's discretion.

Donna's Interiors reserves the right to deny any claim where abuse, negligence, or modification is present, or if we determine that usage was for purposes other than those intended.

Warranty Exclusions

- Furniture that has been modified by anyone will be excluded.
- Clearance, damaged, or "as-is" merchandise are not applicable under this warranty program.
- Normal wear and tear (such as fabric fading, fabric puddling, sprouting on rugs etc.) is to be expected and not covered under the program.