



Plowing Terms and Conditions

- * Snowfall accumulation will be determined by the Contractor using the National Oceanic Atmospheric Administration. Snowfall is based on the public information statement.
- *The Contractor reserves the right to perform multiple visits during extended or heavy snow events to maintain safe access. Charges will be based on the total accumulation for the event unless otherwise agreed in writing.
- *The Contractor will not be responsible for any damage to lawn or grounds, trees & shrubs, fences, mailboxes, existing pavement defects, loose gravel or deteriorating asphalt, ect, as it relates to any snow removal process. We are happy to make any necessary repairs to turf, grounds, etc. for a fee.
- * All driveways are required to have snow stakes installed for our operators to perform services.
- * Snow removal services are performed on a route basis. While every effort will be made to service the property promptly, the Contractor does not guarantee a specific arrival time during or after a snow event. Service priority is determined by route efficiency, weather conditions, emergency situations, and snowfall intensity.
- * The Contractor will plow all accessible areas agreed upon. Any return trips requested due to cars not being moved or cleared for the service visits will be billed additionally at **\$135 / per man hour.**
- * The Contractor does not guarantee bare pavement or completely ice-free surfaces and shall not be liable for injuries resulting from snow or ice after services have been completed.
- * Sanding and de-icing improve traction but cannot prevent all ice formation. Refreezing may occur due to changing temperatures, drainage, or precipitation. Additional applications may be required in order to achieve safe results. Additional fees for the product may apply pending the supply and demand.
- *In the event "Plowing" is requested, but "Sanding/Salting" is not - The Contractor reserves the right to apply Sanding/Salting applications at the operators discretion to safely perform the plow service. This primarily affects hills, slopes, and uneven surface areas.
- *The Contractor will not operator during a State of Emergency. In the event of an emergency, services will resume when the state of Massachusetts lifts the travel ban. *Exceptions include hospitals, nursing homes, and gas stations.*
- * All provided property notes will be taken into consideration when servicing the property. The Contractor will put best efforts forward to accommodate property notes, though not all notes are guaranteed accommodation.
- *Invoices will be issued after each event, or on a weekly basis. Payment is due upon receipt. 30 day late payments will be subject to a \$35.00 late fee + every additional 30 days.