

MID10 Plumbing LLC (Mid10 Plumbing / Mid10 HVAC) PRIVACY POLICY

[10-02-2025] :Effective Date

MID10 PLUMBING LLC] AKA: (Mid10 Plumbing / Mid10 HVAC) respects your privacy and is] 10committed to protecting your personal information. This Privacy Policy explains how [MID PLUMBING LLC] collects and uses information about you when you opt-in to receive SMS

.messages from us

:Information We Collect

:When you opt-in to receive SMS messages, we collect

- Your phone number** •
- Consent to send SMS messages** •
- Your email address** •
- Your basic contact information** •
- Your messaging history with Mid10 Plumbing / Mid10 HVAC** •

How We Collect Your Information

We may collect your information directly from you, such as when you complete a form or .contact us or automatically, such as when you interact with our website

How We Use Your Information

:We use your information to

- Send you the SMS messages you've opted in to receive** •
- Provide updates and coordinate service appointments or other relevant content** •
- based on your preferences**
- Choices and Controls** •
- To operate our business** •

You can opt out of receiving SMS messages at any time by replying STOP to any message we send you. You can review our Terms [<https://policies.hibuwebsites.com/conditions-of-use>] for .additional information about the opt-out process

To Whom We Disclose Your Information

,We may disclose your information to our affiliated companies; to third party service providers ,business advisors, or consultants who provide services to us; in connection with a merger acquisition, reorganization, restructuring, financing transaction or sale of assets; as required by law or administrative order; to assert claims or rights or to defend against claims; and .[other disclosures you make]

We do not share your personal information, phone number, or SMS consent opt-in data with .third parties or affiliates for marketing or promotional purposes

Protection of Information

We take steps to protect your information against unauthorized use or disclosure .(<https://policies.hibuwebsites.com/cookie-policy>)

Updates

We may periodically update this privacy policy. If we make material changes that have a substantive and adverse impact on your privacy, we will provide notice on this website prior to the change becoming effective. We encourage you to periodically review this page for the .latest information about our privacy practices

How to Contact Us

You can reach us by texting the word HELP, PLEASE CONTACT Mid10 Plumbing for support at .[You may also contact us directly at juan@mid10plumbing.com .[615-424-3441]