



A Letter to Our Patients Regarding COVID-19 (Coronavirus)

Your health and well-being continue to be our highest priority, Dr. Christman and staff have carefully planned and revised our office procedures to greatly minimize the risk of infection for our patients and our team members. Our own families are also patients here, so you can be assured that we will take care of you just well as we would take care of them. While many things have changed, one thing remains the same: our commitment to your safety.

For your peace of mind, the measures we will be taking to provide a safe dental treatment experience include, but are not limited to, the following:

Upon Your Arrival at the Office

- Providing ample, well-ventilated space for our patients.
- Our large waiting room supports the social distancing protocols set forth by the public officials. The large waiting area also allows us to permit our patients to bring a support family member to their appointments.
- Enhancing our cleaning practices to include disinfecting waiting areas and front desk areas regularly.
- Eliminating the entrance of all non-essential vendors to the office.
- Hand sanitizers are available throughout our practice to help stop the spread of germs.
- If you are experiencing fever, cough, or shortness of breath, we request you call the office to postpone your appointment.

During Treatment

- Our infection control procedures have always exceeded federal guidelines. Our office protocols have always followed strict standard precautions. As a result, we have easily adapted to any and all new requirements and recommendations set forth by OSHA, the CDC and the ADA.
- As before, all rooms will be COMPLETELY sterilized before each patient is seated.
- Public areas, including restrooms, will be cleaned, and sterilized frequently throughout the day.
- Our team will STRICTLY follow guidelines set forth by the CDC, OSHA, and ADA regarding the use of personal protective equipment (PPE) and office sterilization with fidelity.

We are proceeding with an abundance of caution, but we want you to feel as confident as we do that any visit you make to our office will be a safe one. We are excited about all of the positive changes that we have made to ensure your safety. Our team has been working diligently and we are confident that you will be both comforted and impressed by our efforts.