



PRESTIGE
PRACTICE MANAGEMENT & IT SERVICES

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QUARTERLY NEWSLETTER

DECEMBER 2025



IMPORTANT UPDATES

Calendar Year 2026
Medicare Fee Schedule
Updates

2025 Operational
Highlights

Employees of The
Month



Krystle Brown

CEO, Prestige Practice Management & IT Services

2025 OPERATIONAL HIGHLIGHTS

In 2025, the Provider Enrollment Department successfully processed approximately **9,000 Medicare, Medicaid, and commercial payer enrollment applications** across **10 states**, demonstrating the team's ability to manage high-volume, multi-jurisdictional enrollment activity with accuracy and efficiency.

Across all provider groups, nearly **2 million claims** were submitted and processed throughout the year. Collection performance remained strong, with **monthly net collection rates ranging from 80% to 99%**, depending on specialty mix. In addition, the organization consistently maintained an **average clean claims rate of 95%** across all groups, reflecting effective front-end processes, strong payer compliance, and disciplined revenue cycle management.

These results highlight the team's continued focus on operational excellence, scalability, and financial performance in support of both PPM and the provider groups we serve.





2025 Operational Highlights

The Auditing Department continues to support compliance and accuracy through both routine and targeted reviews. As of 2025 year-to-date, the department has collectively reviewed over 8,500 dates of service, representing approximately 70–80% routine audits and 20–30% targeted audits. These efforts help identify trends and high-risk documentation patterns, provide meaningful provider education, and ensure documentation supports services billed, strengthening compliance and reimbursement integrity.

We're pleased to report improved audit results across the clients we support, with overall compliance scores increasing by an average of 15–20% year over year. These improvements reflect providers' active engagement in applying the education and compliance guidance shared by the Auditing Department. Notably, one group reported that over 35% of their providers improved documentation accuracy and coding consistency following recent audit feedback, contributing to a 20–25% reduction in denials and decrease in rework.

Overall, these outcomes highlight a strong commitment to continuous improvement and collaboration, reinforcing the value of ongoing auditing and education.

2026 Medicare Deductible Overview

The Medicare Part B annual deductible for 2026 is **\$283**. This deductible must be met each calendar year before Medicare Part B begins covering eligible physician services, outpatient care, and other Part B services. This represents a **\$26 increase from 2025**.

Please note that many beneficiaries have secondary insurance that covers the Part B deductible; however, some plans may pass this cost along to the patient. The 2026 Part B deductible will apply to **dates of service beginning in 2026**.

Calendar Year 2026 Medicare Fee Schedule Updates

Please anticipate an upcoming communication from Lynn Feltner that will include the **2026 Medicare Fee Schedule** for the most frequently utilized codes, organized by specialty and state.

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LET'S CELEBRATE PPM EMPLOYEE CORNER



MARIA HOLT



Payment Posting Team- Maria's genuine thirst for knowledge and continuous learning is a tremendous asset to the Payment Posting Team. She consistently seeks out opportunities to expand her skills by volunteering for new projects, offering support to her teammates, and actively looking for ways to contribute beyond her core responsibilities. Maria readily shares PracticeSuite tips and efficiencies she discovers, helping the entire team work more effectively.

In addition to her strong work ethic and curiosity, Maria brings a positive and collaborative spirit to the team. She is always kind, approachable, and willing to share a laugh, which helps foster a supportive and enjoyable work environment. Maria's enthusiasm, teamwork, and willingness to learn make her a valued and impactful member of the Payment Posting Team.

KITA VOORHIES



Kita is an exceptional individual whose dedication and positive spirit make a meaningful impact on everyone around her. She consistently goes above and beyond in her role and is always willing to step in to help others, no matter the task. Kita brings genuine energy and joy to the room, creating an uplifting environment for both her colleagues and the clients she supports.

She regularly works overtime and puts forth extra effort each day to ensure her clients are well cared for and their needs are met with excellence. Despite her strong performance, Kita continually seeks feedback and asks how she can improve—demonstrating humility, self-awareness, and a true commitment to personal and professional growth.

Kita's work ethic, kindness, and positivity set a standard for excellence, and she is a true asset to the team. The world—and our organization—could certainly use more people like Kita.

ANNUAL PPM CHRISTMAS CELEBRATION

