



PRESTIGE
PRACTICE MANAGEMENT & IT SERVICES

QUARTERLY NEWSLETTER

SEPTEMBER 2025

IMPORTANT UPDATES

VA and Medicare Billing
Compliance

CMS Proposed Rule for the
2026 Medicare Physician Fee
Schedule (MPFS)

Implementation Update:
Transition from Smartsheet
to I-Enroll

PPM Employee Corner



MESSAGE FROM THE CEO

Welcome to Prestige Practice
Management & IT Services'
Quarterly Newsletter – Q3 Edition!

We're excited to share the latest updates, important announcements, and practical guidance to help you navigate the ever-evolving world of revenue cycle management. Our goal is to equip you with the tools and insights needed to optimize your billing processes and ensure ongoing compliance. We encourage you to take a few moments to review this newsletter and reach out to the appropriate department with any questions or concerns. If you have inquiries related to your individual coding and documentation practices, our Coding Compliance team is available for one-on-one support—feel free to schedule a session. As you know, healthcare regulations and best practices are constantly evolving. While this newsletter aims to keep you well-informed, please remember that it is intended to supplement—not replace—guidance from official governing bodies and payers. Let's get started!

Warm regards,

Krystle Brown

CEO, Prestige Practice Management & IT Services



VA and Medicare Billing Compliance

As part of our ongoing compliance and revenue cycle review, we want to clarify the billing requirements for patients with both **Veterans Affairs (VA)** and **Medicare** coverage.

When services are **authorized by the VA**, claims must be **submitted to the VA**—not Medicare. A recent internal audit revealed that, in some cases, claims for VA-authorized services were **incorrectly billed to Medicare**. To remain in compliance with **CMS and VA regulations**, we will begin initiating **claim retractions from Medicare** and redirecting them to the appropriate payer (the VA). Additionally, several facilities have specific billing arrangements in place.

For example, some require that all **Part B services** be billed **directly to the facility**, which then submits a **global claim to the VA** and disburses payment internally to provider groups. Please also be aware that many facilities **enforce a cap** on the number of VA-covered visits they will reimburse each month. Exceeding these thresholds may result in **unpaid claims**.



**TO REMAIN IN
COMPLIANCE
WITH CMS AND VA
REGULATIONS, WE
WILL BEGIN INITIATING
CLAIM RETRACTIONS
FROM MEDICARE AND
REDIRECTING THEM
TO THE APPROPRIATE
PAYER (THE VA).**

**CLICK HERE TO
READ MORE**



CMS Proposed Rule for the 2026 Medicare Physician Fee Schedule (MPFS)

On July 14, 2025, CMS released the **proposed rule for the 2026 MPFS**, which includes an increase to the **conversion factor** from **\$32.3465** to **\$33.4209**. For **Qualifying Participants (QPs)** in an **Advanced Alternative Payment Model (AAPM)**, the proposed conversion factor is **\$33.5875**.

This increase reflects the following adjustments:

- Implementation of the **One Big Beautiful Bill Act**
- A **0.55% budget-neutrality adjustment**
- A **statutory update of 0.25% for non-QPs and 0.75% for QPs in an AAPM**

CMS is currently reviewing public comments on the proposed rule and is expected to publish the **final rule in November 2025**.

PPM will review the final rule upon its release and provide a comprehensive summary to all affiliated groups to support **operational and financial planning for the upcoming year**.



CMS IS CURRENTLY REVIEWING PUBLIC COMMENTS ON THE PROPOSED RULE AND IS EXPECTED TO PUBLISH THE FINAL RULE IN NOVEMBER 2025.

**CLICK HERE TO
READ MORE**



SEPTEMBER 2025

QUARTERLY
NEWSLETTER



Implementation Update: Transition from Smartsheet to I-Enroll

As shared in our previous newsletter, we have made a strategic investment in **I-Enroll**, a provider enrollment data management platform powered by **Santech**, to enhance and streamline our internal workflows.

We are pleased to announce that we will be **fully live with I-Enroll by the end of October 2025**.

In preparation for this transition, please be on the lookout for communications from our **Provider Enrollment team** regarding **training availability**. Should you have any questions or require further information, please contact:

MICHELLE JACOMINO
Provider Enrollment Manager
Michelle@prestigepmit.com



**WE ARE PLEASED
TO ANNOUNCE
THAT WE WILL BE
FULLY LIVE WITH
I-ENROLL BY THE
END OF OCTOBER
2025.**

We appreciate your support as we move toward a more efficient and scalable enrollment process.



PPM EMPLOYEE CORNER



ARLENE BLAKE

Arlene has been an invaluable member of the PPM team for the past five years. She began her journey in the Provider Enrollment Department, later transitioned into a Billing Specialist role, advanced to Team Lead, and now serves as one of our two Project Coordinators. At every stage of her career, Arlene has demonstrated outstanding commitment. She consistently goes above and beyond to support her colleagues, always ready to lend a hand when questions or requests arise. Arlene is also known for her resourcefulness and creativity assisting with anything from troubleshooting technology issues to streamlining clearinghouse workflows. Her dedication, expertise, and willingness to step in wherever needed make her an exceptional asset to our organization.



ANASTASSIA NESBY

In a short time since joining the PPM team, Anastassia has truly distinguished herself. Taking an active lead in training new hires, increasing overall work productivity, and assuming additional responsibility by managing multiple clients. She consistently approaches every task with a positive attitude and a solution-oriented mindset. Her dedication, adaptability, and proactive approach make her an invaluable member of the team and a strong example of professionalism and commitment.



NICOLE LOVELL

Nicole is a bright spot on the Customer Service Team. She consistently brings a positive attitude, and her enthusiasm is contagious, positively impacting both her teammates and the clients she interacts with. She approaches every opportunity to learn with curiosity and dedication, absorbing knowledge about all aspects of billing. Nicole also demonstrates strong leadership skills, which have been recognized through her recent promotion to Team Lead of the Customer Service Department. Her combination of positivity, initiative, and leadership makes her an invaluable member of the team.



NEW CERT ALERT!

Please help us
recognize PPM's
team members
on obtaining new
certifications:

**Jazmine
Hernandez**
earned her RHIT
on 7/2/25

Sabianne Jones
earned her CPC
on 8/4/25

April Potts earned
her CPB on
8/23/25

Nataleigh Feltner
earned her CPB on
9/12/25