

SEPTEMBER 2025

#### **IMPORTANT UPDATES**

VA and Medicare Billing Compliance

CMS Proposed Rule for the 2026 Medicare Physician Fee Schedule (MPFS)

Implementation Update: Transition from Smartsheet to I-Enroll

**PPM Employee Corner** 



## MESSAGE FROM THE CEO

elcome to Prestige Practice Management & IT Services' Quarterly Newsletter - Q3 Edition!

We're excited to share the latest updates, important announcements, and practical guidance to help you navigate the ever-evolving world of revenue cycle management. Our goal is to equip you with the tools and insights needed to optimize your billing processes and ensure ongoing compliance. We encourage you to take a few moments to review this newsletter and reach out to the appropriate department with any questions or concerns. If you have inquiries related to your individual coding and documentation practices, our Coding Compliance team is available for one-on-one support—feel free to schedule a session. As you know,

healthcare regulations and best practices are constantly evolving. While this newsletter aims to keep you well- informed, please remember that it is intended to supplement—not replace—guidance from official governing bodies and payers. Let's get started!

Warm regards,

Luzte Brown

CEO, Prestige Practice Management & IT Services





s part of our ongoing compliance and revenue cycle review, we want to clarify the billing requirements for patients with both **Veterans Affairs** (VA) and **Medicare** coverage.

When services are **authorized by the VA**, claims must be **submitted to the VA**—not Medicare. A recent internal audit revealed that, in some cases, claims for VA-authorized services were **incorrectly billed to Medicare**. To remain in compliance with **CMS and VA regulations**, we will begin initiating **claim retractions from Medicare** and redirecting them to the appropriate payer (the VA). Additionally, several facilities have specific billing arrangements in place.

For example, some require that all Part B services be billed directly to the facility, which then submits a global claim to the VA and disburses payment internally to provider groups. Please also be aware that many facilities enforce a cap on the number of VA-covered visits they will reimburse each month. Exceeding these thresholds may result in unpaid claims.

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n July 14, 2025, CMS released the proposed rule for the 2026 MPFS, which includes an increase to the conversion factor from \$32.3465 to \$33.4209. For Qualifying Participants (QPs) in an Advanced Alternative Payment Model (AAPM), the proposed conversion factor is \$33.5875.

This increase reflects the following adjustments:

- Implementation of the One Big Beautiful Bill Act
- A 0.55% budget-neutrality adjustment
- A statutory update of 0.25% for non-QPs and 0.75% for QPs in an AAPM

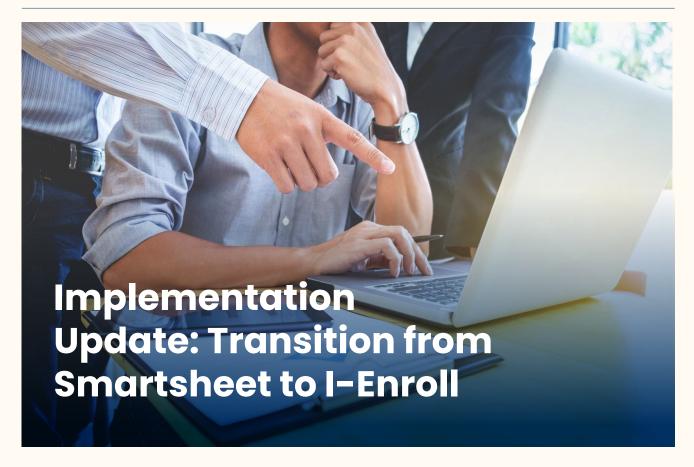
CMS is currently reviewing public comments on the proposed rule and is expected to publish the final rule in November 2025.

PPM will review the final rule upon its release and provide a comprehensive summary to all affiliated groups to support **operational and financial planning for the upcoming year.** 



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s shared in our previous newsletter, we have made a strategic investment in I-Enroll, a provider enrollment data management platform powered by Santech, to enhance and streamline our internal workflows.

We are pleased to announce that we will be **fully live** with I-Enroll by the end of October 2025.

In preparation for this transition, please be on the lookout for communications from our **Provider Enrollment team** regarding **training availability.**Should you have any questions or require further information, please contact:

MICHELLE JACOMINO Provider Enrollment Manager Michelle@prestigepmit.com



We appreciate your support as we move toward a more efficient and scalable enrollment process.

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## PPM EMPLOYEE CORNER



#### ARLENE BLAKE

rlene has been an invaluable member of the PPM team for the past five years. She began her journey in the Provider Enrollment Department, later transitioned into a Billing Specialist role, advanced to Team Lead, and now serves as one of our two Project Coordinators. At every stage of her career, Arlene has demonstrated outstanding commitment. She consistently goes above and beyond to support her colleagues, always ready to lend a hand when questions or requests arise. Arlene is also known for her resourcefulness and creativity assisting with anything from troubleshooting technology issues to streamlining clearinghouse workflows. Her dedication, expertise, and willingness to step in wherever needed make her an exceptional asset to our organization.



### ANASTASSIA NESBY

n a short time since joining the PPM team,
Anastassia has truly distinguished herself. Taking
an active lead in training new hires, increasing
overall work productivity, and assuming additional
responsibility by managing multiple clients. She
consistently approaches every task with a positive
attitude and a solution-oriented mindset. Her
dedication, adaptability, and proactive approach
make her an invaluable member of the team and a
strong example of professionalism and commitment.



## NICOLE LOVELL

Team. She consistently brings a positive attitude, and her enthusiasm is contagious, positively impacting both her teammates and the clients she interacts with. She approaches every opportunity to learn with curiosity and dedication, absorbing knowledge about all aspects of billing. Nicole also demonstrates strong leadership skills, which have been recognized through her recent promotion to Team Lead of the Customer Service Department. Her combination of positivity, initiative, and leadership makes her an invaluable member of the team.



## NEW CERT **ALERT!**

Please help us recognize PPM's team members on obtaining new certifications:

**Jazmine Hernandez**earned her RHIT
on 7/2/25

Sabianne Jones earned her CPC on 8/4/25

April Potts earned her CPB on 8/23/25

Nataleigh Feltner earned her CPB on 9/12/25