Corbin Fuel SMS Privacy Policy
Effective Date: 11/1/2026

Corbin Fuel respects your privacy and is committed to protecting the personal information you provide to us. This SMS Privacy Policy explains how information associated with our text messaging program is collected, used, and protected.

Information We Collect

When you choose to receive text messages from Corbin Fuel we may collect:

- Your name
- Mobile telephone number
- Customer or account information
- Delivery or service information
- Your SMS opt-in and opt-out preferences
- Records of messages sent to or received from you

How We Use Your Information

Corbin Fuel may use your mobile telephone number and related information to provide transactional communications concerning your propane account and deliveries.

Messages may include:

- Propane delivery scheduling notifications
- Upcoming delivery reminders
- Delivery status updates
- Driver or delivery notifications
- Delivery confirmations
- Other important information directly related to your requested propane delivery or service

Message frequency varies depending on your account activity and scheduled deliveries.

Message and data rates may apply.

SMS Consent and Mobile Information

Your decision to receive text messages from Corbin Fuel is voluntary and is not required as a condition of purchasing goods or services.

Mobile information, including mobile telephone numbers and SMS opt-in data and consent, will not be sold, rented, or shared with third parties or affiliates for marketing or promotional purposes.

We may disclose information to service providers that assist us in providing the requested messaging service, such as telecommunications and technology providers, only as necessary to operate the service and subject to appropriate confidentiality and data-protection requirements.

SMS opt-in consent information will not be shared with third parties for their own marketing purposes.

Opting Out

You may stop receiving text messages from Corbin Fuel at any time by replying **STOP** to any message.

After you submit an opt-out request, you may receive one final message confirming that you have been unsubscribed.

You may request assistance by replying **HELP** to any Corbin Fuel text message or by contacting Corbin Fuel directly.

Data Security

Corbin Fuel takes reasonable administrative, technical, and organizational measures to protect personal information against unauthorized access, loss, misuse, alteration, or disclosure.

No electronic transmission or storage system can be guaranteed to be completely secure.

Data Retention

Corbin Fuel may retain information for as long as reasonably necessary to provide services, maintain business and regulatory records, resolve disputes, enforce agreements, and comply with applicable legal obligations.

Changes to This Policy

Corbin Fuel may update this SMS Privacy Policy periodically. Any updated policy will be posted on this page with a revised effective date.

Contact Us

If you have questions about this Privacy Policy or Corbin Fuel's text messaging program, please contact:

Corbin Fuel
Phone: 410-838- 3590
Email: Corbin.ensor@corbinfuel.com
Website: www.corbinfuel.com