

AI Voice Agent for Your Business Phone

AI Voice Agents vs RingCentral AI Receptionist (AIR)

Answer every call

Always-on coverage with natural conversation and smart routing.

Capture and qualify leads

Collect key details and hand off context to the right person or tool.

Book appointments

Schedule using connected calendars and send confirmations.



Common Workflows to Automate

- ✓ After-hours and overflow call coverage
- ✓ New lead intake and qualification
- ✓ Service dispatch and triage (sales, support, billing)
- ✓ Appointment booking and reminders
- ✓ Send a link by SMS (forms, quotes, payments)
- ✓ Multi-location routing and call prioritization
- ✓ Handoff to staff with a short call summary
- ✓ Frequently asked questions (hours, directions, policies)

Note: Features vary by configuration. Your SWVD team will confirm what is included for your environment.

Why Buy Through Southwest Voice and Data

- ✓ One team for implementation, support, and ongoing tuning
- ✓ Branded caller experience aligned to your Business
- ✓ Faster changes to call flows as your business evolves
- ✓ Bundled with your broader IT and communications strategy

RingCentral and AI Receptionist (AIR) are trademarks of RingCentral, Inc. Feature availability varies by plan, region, and configuration. This comparison is for informational purposes only and may change as products evolve.

Experience the future of customer service today.

Talk to your account representative to activate AI Voice Agents and transform the way your business answers calls.

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SWVD
SOUTHWEST
VOICE & DATA
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What matters	[Reseller AI Agent Name]	RingCentral AI Receptionist (AIR)
Support and ownership	Supported and managed by [Reseller Name]. Single point of contact.	Supported through RingCentral and/or RingCentral partners, depending on your plan.
Deployment and onboarding	Designed for fast deployment with guided discovery, call-flow build, and a live pilot.	Availability and onboarding vary by plan and region; setup is typically done in RingCentral admin tools and/or via a partner.
Branding and customer experience	Branded as [Reseller AI Agent Name]. Uses your greeting, tone, rules, and business knowledge.	Uses RingCentral AI Receptionist experience and configuration options; branding is typically tied to your RingCentral instance.
Phone system flexibility	Works with your existing phone environment and numbers (subject to technical fit).	Best when you are already on RingCentral, or when integrating with supported systems.
Call routing and handoff	Intent-based routing, warm handoff to extensions, hunt groups, mobile, or teams, plus call summary.	Intent-based routing and transfers within the RingCentral environment (capabilities vary by configuration).
Lead capture and qualification	Custom intake questions, structured capture, and optional CRM sync.	Lead capture and CRM updates may be available depending on configuration and integrations.
Appointment scheduling	Calendar-based booking (if enabled) with confirmations and reminders.	Calendar integrations for appointment scheduling may be available when enabled; supports one or more calendars depending on configuration.
Analytics and reporting	Track outcomes with our AI-powered Conversation Intelligence and optimize over time.	Dashboards and call metrics are available within RingCentral's broader reporting tools (capabilities vary by plan).
Commercial model	[Insert your packaged price and what is included.]	Pricing and packaging vary by plan and region; many AI agent offerings are usage-based (minutes) and/or add-ons. If you include a price point here, add an "as of" date and verify it.

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