

SPA MAX
The Hot Tub Superstore

The
**SPA BUYER'S
GUIDE**

Everything You Need to Know Before You Buy



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Designed to help you buy with confidence

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Family-Owned



Honest Guidance



No Pressure

SPA MAX

The Hot Tub Superstore

GETTING STARTED

Why this guide exists

Buying a spa is a big decision.

With so many options, features, and opinions out there, it's easy to feel overwhelmed... or worse, end up with something that doesn't fit your needs.

That's exactly why we created this guide.

Our goal is simple: to give you clear, honest information so you can make the right decision with confidence. No pressure, no confusion, just what actually matters.

Whether you're buying your first spa or upgrading to something better, this guide will walk you through everything you need to know—from choosing the right model to understanding delivery, setup, and maintenance.

And if you ever have questions along the way, we're here to help.



Our Approach

We don't believe in pushing a sale. We believe in helping you find the right spa.



Family-Owned



Honest Guidance



No Pressure



Next: Choosing the Right Spa

CHOOSING THE RIGHT SPA

Find what actually fits your lifestyle

The “best” spa isn’t the one with the most features, it’s the one that fits how you’ll actually use it.

Before looking at brands or upgrades, it’s important to think about how your spa will be used day-to-day.

The right choice comes down to a few key factors: **size, seating, and how you plan to enjoy it.**



1 Size & Capacity

How many people will actually use it?

It’s easy to overestimate how many people will be in your spa at once.

If it’s mostly for personal use or couples, a smaller spa often feels more comfortable and efficient.

If you plan to host friends or family regularly, a larger model with open seating may be a better fit.



Small 1-3 People



Medium 5-7 People



Large 10-12 People



2 Seating Style

Lounge vs Open Seating

Lounge seats allow you to fully stretch out and relax but they typically reduce total seating capacity.

Open seating gives you more flexibility and space for multiple people.

Neither is better, it simply depends on how you prefer to relax.



Lounge Seating



Open Bench Seating



3 How You’ll Use It

Daily relaxation or occasional use?

Think about when and how often you’ll use your spa. Evening and night use, for example, often benefits from lighting features and easy access.

If it’s something you’ll use regularly, comfort and simplicity matter more than extra features.



Night Time Use



Day Time Use

WHAT ACTUALLY MATTERS

What to focus on when comparing spas

With so many models and features available, it's easy to get distracted by things that sound impressive—but don't necessarily improve your experience.



1 Jet Count and Design

More jets doesn't always mean better massage.

What matters more is:

- Jet placement
- Seat comfort
- Water pressure
- Overall balance

A thoughtfully designed spa with fewer, well-positioned jets can often feel better than a spa packed with unnecessary jets.



2 Comfort

You'll notice comfort every time you use it.

Comfort is one of the most overlooked parts of choosing a spa. Seat depth, layout, foot room, and overall ergonomics can make a huge difference in how relaxing your spa actually feels. A spa may look great on paper—but comfort is what keeps people using it regularly.

3 Build Quality

A spa should be built to last.

A quality spa starts with strong construction, reliable components, and proper insulation.

The shell, frame, plumbing, and cabinet all play a major role in long-term durability and performance.

A well-built spa not only lasts longer—it also tends to require fewer repairs over time.



4 Simplicity

Easy maintenance makes ownership better.

A spa should be enjoyable—not complicated. Simple water care, accessible equipment, and straightforward controls make ownership easier and more enjoyable long-term. In many cases, simplicity is more valuable than extra features you may rarely use.



SIMPLE RULE: Don't get distracted by specs alone. Focus on comfort, quality, efficiency, and how the spa feels to use.



SPA MAX






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NEW VS REFURBISHED

Make a confident choice.

Two great options. Different advantages. Both new and refurbished spas can provide an incredible relaxation experience. The right choice depends on your priorities, budget, and what matters most to you. At Spa Max, we carefully select and stand behind both.

	NEW SPA	REFURBISHED SPA
 <p>Quality & Performance You get the same relaxation and performance.</p>	<p>Factory fresh with the latest features, technology, and components</p>	<p>Professionally restored, inspected, and tested to perform reliably</p>
 <p>Price Different investments. Different advantages.</p>	<p>Higher upfront investment for brand-new ownership and latest-model features</p>	<p>Excellent value with significant savings compared to new</p>
 <p>Inspection & Testing Every spa should perform the way they were meant to.</p>	<p>Brand new from the manufacturer and factory tested</p>	<p>Fully inspected, repaired, cleaned, and water tested by our highly experienced crew</p>
 <p>Components Quality matters inside and out.</p>	<p>All-new components and materials throughout the spa</p>	<p>Worn or outdated components replace with quality parts as needed</p>
 <p>Warranty Peace of mind is important</p>	<p>Full manufacturer warranty coverage</p>	<p>Warranty included on many refurbished models for added confidence</p>



OUR REFURBISHMENT PROCESS

Quality you can see.

Care you can trust.

Every refurbished spa we sell goes through a detailed, multi-step process to ensure it looks great, works perfectly, and is ready for years of relaxation.

We don't just clean them up.
We restore them the right way.



FROM INSPECTION TO RELAXATION



1 Thorough Inspection

We start with a complete inspection of the spa's shell, equipment, plumbing, and electrical systems.



2 Disassembly & Deep Clean

We carefully remove exterior panels and components, then deep clean the shell and all internal parts.



3 Repairs & Replacements

Worn or outdated parts are repaired or replaced with high-quality components to ensure reliable performance.



4 Equipment Testing

All systems are reassembled and rigorously tested, including pumps, heaters, jets, and controls.



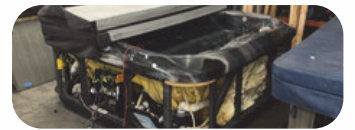
5 Cosmetic Restoration

We refinish as needed, restore the cabinet and cover, and make sure every detail looks its best. Such as new pillows & filters.



6 Water Test & Calibration

We fill, balance, and test the water and calibrate all systems to ensure everything is running perfectly.



7 Final Quality Check

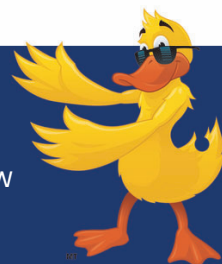
A final inspection and checklist ensure the spa meets our high standards - inside and out. (Includes 6 month warranty)



REFURBISHED THE RIGHT WAY.

BACKED BY SPA MAX.

We stand behind every refurbished spa we sell because we know the process, the products, and the standards that matter.



We Ensure Reliability.

DELIVERY, ACCESS & SETUP

What to expect before your spa arrives

A smooth delivery starts with proper planning. Before delivery day, we'll help make sure your space is ready, accessible, and properly prepared so installation goes as smoothly as possible. Every home is different, but most deliveries are simpler than people expect.



1 Preparing For Delivery

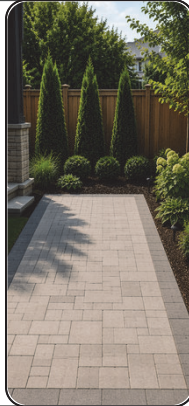
A solid foundation matters.

Your spa should be placed on a stable, level surface capable of supporting the full weight of the spa, water, and occupants.

Common surfaces include:

- Concrete
- Pavers
- Reinforced decks

If you're unsure whether your surface is suitable, we're happy to help guide you.



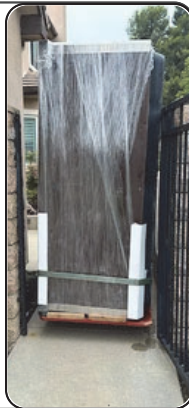
2 Access Requirements

We need a clear path to the installation area.

Before delivery, it's important to consider:

- Gate width
- Walkway clearance
- Tight corners
- Roof overhangs
- Low trees or obstacles

Most spas are delivered standing upright on their side, which reduces the amount of space needed.



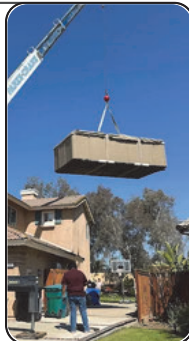
3 Do You Need A Crane?

Most deliveries do NOT require one.

In some situations, a crane may be necessary if:

- Access is blocked
- The spa must go over a wall or home
- Space is extremely limited

If a crane is needed, we'll discuss it with you beforehand and help coordinate the process.



4 Delivery Day

Professional delivery from start to finish.

Our team will:

- Carefully transport your spa
- Position it in the installation area
- Verify placement and orientation
- Help ensure everything is ready for setup

We treat your home and property with care and respect throughout the process.



5 Electrical & Final Connection !!

Recommending electrical completed before delivery day.

For a smooth installation process, all required electrical work must be completed by the time your spa is delivered. As a courtesy, we will make the final electrical connection during delivery if everything is properly prepared and up to code.

Please note:

- We do not perform electrical work
- We do not return at a later date for connection
- Electrical delays may delay full spa setup

To help make the process simple and clear, we've included a [dedicated Electrical Requirements page in this guide that explains everything you need to know before delivery.](#)

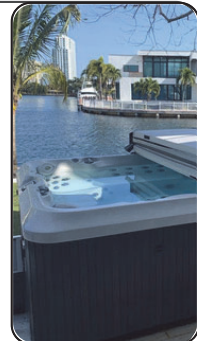
6 Setup & First Fill

Almost ready to relax.

Once installed:

- Fill the spa with water
- Power the spa on
- Balance the water chemistry
- Allow the spa to heat fully

Most spas are ready to enjoy within several hours depending on size and starting water temperature.



ELECTRICAL REQUIREMENTS

What you need to know before delivery day.

Most spas require a dedicated electrical connection to operate safely and properly.

To help make delivery smooth and stress-free, it's important that all required electrical work is completed before your spa arrives.



LICENSED ELECTRICIAN RECOMMENDED

Professional installation matters.

We strongly recommend using a licensed electrician to complete all required electrical work.

Your electrician can:

- Install the proper breaker
- Run dedicated electrical wiring
- Install disconnects
- Ensure everything meets code requirements



SIMPLE TIP

Scheduling your electrician early helps avoid delivery delays and makes installation day much easier.

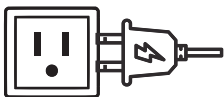
110V VS 220V

Different spas have different electrical needs.

110V

Some smaller spas can operate using a standard outlet. It's simple. These models are typically:

- Plug-and-play
- Easier to install
- Heating may pause while high-speed jets are running



220V Recommended

Most full-size spas require a dedicated 220V connection. These systems typically provide:

- Better heating performance
- Faster heat recovery
- Full-feature operation
- Better long-term heating efficiency



NOTE



While 95% of hot tubs use a dedicated 50 amp GFCI breaker, some models may require different electrical configurations depending on the brand and spa model. If you are unsure which setup your spa requires, Spa Max will help guide you before delivery.

IMPORTANT DELIVERY POLICY



Electrical recommended to be completed before delivery

For a smooth installation process:

- Recommended to have electrical work to be completed by delivery date for same-day spa use
- We perform final connection as a courtesy if everything is ready
- We do not return at a later date to finalize connection

AVERAGE MONTHLY OPERATING COST

Most 220V spas cost approximately \$20-\$30 per month to operate, depending on usage, weather, insulation, cover quality, and electricity rates.

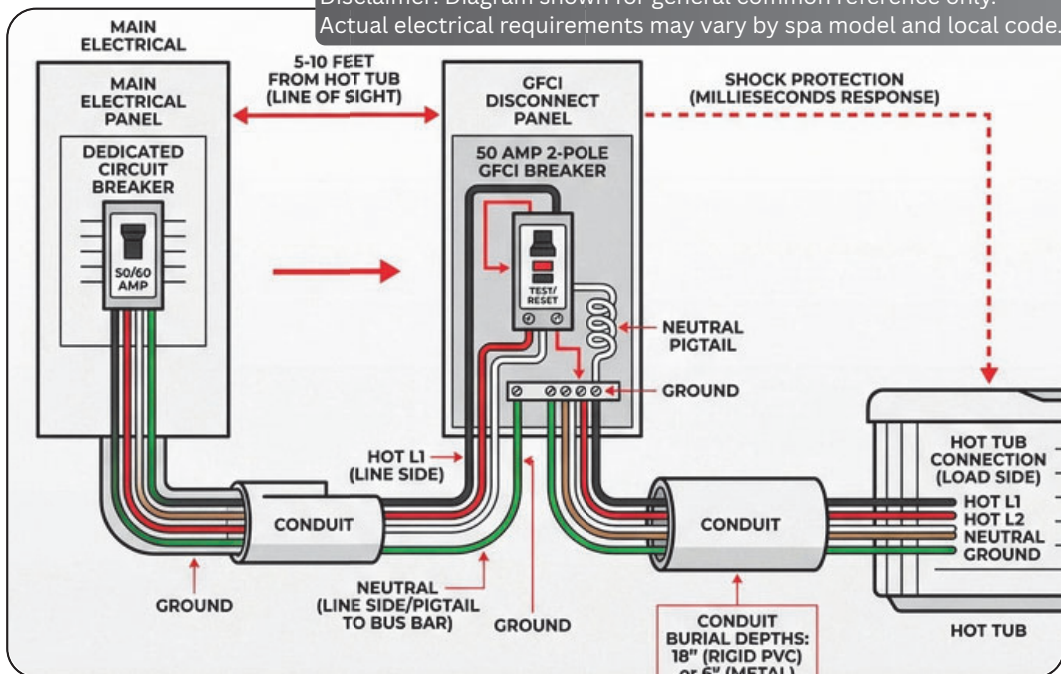
Your actual cost may vary based on:

- How often you use the spa
- Outdoor temperature
- Water temperature setting
- Cover condition
- Spa insulation
- Local electricity rates

Simple Tip:

Keeping the cover closed when not in use is one of the easiest ways to reduce monthly operating cost.

Disclaimer: Diagram shown for general common reference only. Actual electrical requirements may vary by spa model and local code.



WATER CARE & FIRST USE

Simple steps for clear, safe and enjoyable water

Proper start-up and regular maintenance keep your spa water safe, comfortable, and crystal clear.

FIRST USE: GETTING STARTED

1 Fill The Spa



Remove the filter(s)

Place a garden hose in the filter well

Fill the spa to the proper level (water should be halfway up the skimmer)

Reinstall the filter(s)

2 Power On



Turn power on at the spa panel

Set temperature to your desired setting (100°-104°F recommended)

3 Balance



Wait 15-30 minutes with jets running

Test your water using test strips

Adjust as needed:

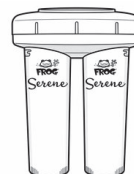
pH: 7.2 - 7.8

Alkalinity: 80 - 120 ppm

Calcium

Hardness: 150 - 250 ppm

4 Sanitize



Add your sanitizer (chlorine or bromine)

Shock the water to eliminate any organics and start fresh

Run jets with the cover open for 15-20 minutes

5 Check



After 30-60 minutes, test and re-check levels

Make any final adjustments

Your water is now ready to enjoy!



PRO TIP:

Drain your spa and refill it every 3-6 months for best water condition.

DO'S

- ✓ Test Regularly – Test 1 time per week.
- ✓ Sanitize Consistently – Keep sanitizer levels in range.
- ✓ Keep It Balanced – Balanced water is key to comfort and equipment life.
- ✓ Clean Your Filters – Rinse weekly, deep clean monthly.
- ✓ Shock Weekly – Helps eliminate buildup and contaminants.
- ✓ Change Water Every 3-12 Months – based on volume

DONT'S

- ✗ Don't overfill with chemicals
- ✗ Don't ignore water balance
- ✗ Don't leave cover open when not in use
- ✗ Don't wait over 1 year to drain
- ✗ Don't enter spa with hair dye
- ✗ Don't operate spa under proper water level
- ✗ Don't use bubble bath products



WHAT'S INCLUDED + UPGRADES

The accessories that make everyday spa ownership easier

The right accessories help protect your spa, improve convenience, and make your overall experience more enjoyable from day one.

At Spa Max, several essential accessories are already included with our standard delivery package to help you get started properly.

INCLUDED WITH DELIVERY

INSULATED SPA COVER

Every spa includes a fitted insulated cover designed to help:

- Retain heat
- Improve energy efficiency
- Keep debris out
- Protect water quality
- Improve safety

SIMPLE TIP



Keeping the cover closed when not in use is one of the best ways to maintain clean water and reduce operating cost.

2-TIER SPA STEPS

A matching 2-tier step is included with your spa to provide:

- Easier entry and exit
- Improved safety
- Better everyday accessibility



Stable, secure access makes getting in and out of the spa safer and more comfortable for all ages.



POPULAR UPGRADE OPTIONS

COVERMATE VANISH XL



The Vanish XL offers the same convenience and support as a traditional cover lift, while holding the cover lower and more out of sight behind the spa.

Benefits include:

- Holds the cover lower for a cleaner appearance
- Helps preserve backyard views
- Creates a more open, premium look while using the spa

COVERMATE



The CoverMate is designed to assist with lifting, lowering, and holding your spa cover open while using the spa.

Benefits include:

- Reduces strain when opening the cover
- Helps support and hold the cover securely
- Makes spa access faster and easier
- Helps protect the cover from wear and damage
- Encourages more frequent spa use

SAFE-T-RAIL



The Safe-T-Rail adds extra support and stability when entering or exiting the spa.

Especially helpful for:

- Families
- Older adults
- Increased safety and confidence
- Wet or slippery conditions

The rail swivels out of the way when not in use and provides sturdy support exactly where you need it.

THE BEST UPGRADES ARE THE ONES YOU'LL ACTUALLY USE.

Some customers prioritize convenience. Others focus on aesthetics, maintenance, or comfort.



SPA MAX

The Hot Tub Superstore

WHY US?

More than just a spa store.

Choosing a spa is a big decision, and we believe the experience should feel comfortable, honest, and straightforward from start to finish. At Spa Max, we focus on helping people find the right spa for their home, lifestyle, and budget — without pressure or gimmicks.



FAMILY OWNED & OPERATED

We're a family-owned business that believes in treating customers the right way.

- ✓ Honest recommendations
- ✓ Real support
- ✓ Long-term relationships
- ✓ A relaxed, no-pressure experience

We care about the experience before, during, and after the sale.



EXPERIENCE THAT MATTERS

We're a family-owned business that believes in treating customers the right way.

We help guide customers through:

- Spa selection
- Delivery planning
- Electrical preparation
- Water care
- Accessories & upgrades
- Ongoing support



WE WORK WITH YOU

We're a family-owned business that believes in treating customers the right way.

We offer both:

- ✓ Brand-new spas
- ✓ Professionally refurbished spas
- ✓ Flexibility on delivery
- ✓ Support is one phone call away



A DIFFERENT KIND OF BUYING EXPERIENCE

We understand that shopping for a spa can feel overwhelming.

That's why we focus on:

- ✓ Education
- ✓ Guidance over gimmicks
- ✓ Long-term value over quick sales

WHY PEOPLE CHOOSE SPA MAX

- ✓ Family-owned & operated
- ✓ Straightforward guidance
- ✓ New & refurbished options
- ✓ Professional delivery process
- ✓ Relaxed shopping experience
- ✓ Long-term customer support



DELIVERY, SERVICE & SUPPORT

From delivery preparation to water care questions, we're here to help make the process easier.

Our team is happy to help guide you through:

- ✓ Access planning
- ✓ Electrical questions
- ✓ Startup guidance
- ✓ Water care basics
- ✓ Product recommendations

shannon sheets
Local Guide · 54 reviews · 7 photos
★★★★★ a year ago

I've wanted to get a hot tub for so long, but i thought i couldn't afford one! That was until i went online and found Spa Max! They have new and refurbished hot tubs which makes getting a hot tub realistic for a middle class person like myself. I didn't know where to begin, so thankfully they were able to help me find the hot tub that will work for me. From picking out the right hot tub to getting it put in and completing all the finishing touches my experience with Spa Max was flawless! If your like I was and want a hot tub but don't know where to start; Call or stop by Spa Max! I highly recommend them!

Wasiem R.
Norwalk, CA
89 49 47
★★★★★ May 29, 2022

These guys are awesome! Very helpful, professional and generous! They have a huge selection and really good prices as well! Highly recommend them!



Reviews publicly seen online on Google and Yelp!

BRING THIS GUIDE BACK

and enjoy a special thank you from Spa Max

We created this guide to help you feel confident, informed, and comfortable through every step of your spa journey.

As a thank you, we'd like to offer you an exclusive bonus.

BRING THIS GUIDE BACK INTO THE SHOWROOM BEFORE PURCHASING YOUR SPA

- and receive your choice of -

Free Safe-T-Rail

Complimentary Upgrade \$249
Value

Especially popular for:

- Families
- Older adults
- Wet or slippery conditions
- Easier everyday access

Included complimentary with
qualifying spa purchase.



50% Off Covermate I

Save \$175 – Regularly \$350

Benefits include:

- Easier spa access
- Reduced lifting effort
- Helps protect the spa cover
- Encourages more frequent
spa use

Upgrade available at 50% off
with qualifying spa purchase.



6 Months free chemical supply

Includes:

- 6 Bromine Cartridges
- 1 Mineral Cartridges

Designed to help maintain:

- Cleaner water
- Softer feel
- More consistent sanitation
- Reduced maintenance
effort

Included complimentary with
qualifying spa purchase.



*Offer valid for a limited time. One upgrade per spa purchase. Cannot be combined with any other offer.
Offer must be redeemed at time of purchase. See store for complete details.*



WHY WE DO THIS

We believe informed customers make the best long-term spa owners. This guide was designed to help make the process simpler, clearer, and more comfortable from start to finish.



SIMPLE REMINDER

Please bring this guide with you before purchase to redeem your complimentary upgrade.

CONTACT

& Next Steps



Choosing a spa is a big decision, and we believe the experience should feel comfortable, honest, and straightforward from start to finish. At Spa Max, we focus on helping people find the right spa for their home, lifestyle, and budget – without pressure or gimmicks.

HAVE QUESTIONS?

Our team is happy to help with:

- ✓ Spa Selection
- ✓ Delivery Planning
- ✓ Electrical Questions
- ✓ Water Care Questions
- ✓ Accessories & Upgrades
- ✓ Pricing & Availability

VISIT OUR SHOWROOM

The best way to experience a spa is in person.

280 Teller Street
Corona, CA 92879
(951)808-4720

Let's Prepare Your Space

Bring in this guide with all questions answered for \$100 off your spa order

- 1) What is your side gate opening width in inches? _____ in
- 2) Are there any tight turns, stairs, slopes, narrow walkways, or low eves?

3) Is the spa location already prepared?

Yes

No

Waiting on: _____

4) Is electrical already installed?

Yes

No

5) What matters most to you?

Comfort & Seating

Therapy / Massage

Energy efficiency

Easy Maintenance

Budget

Appearance & backyard aesthetics

Family, friends & guest use

Long-term reliability

6) When are you hoping to have your spa installed?

ASAP

Just exploring options

Within the next 60 days

Over 2 months from now



CONTACT US

WEBSITE: spamax.com

EMAIL US:

bobby@spamax.com

tony@spamax.com

rick@spamax.com

SHOWROOM HOURS

Monday – Friday: 9am - 6pm

Saturday: 9am - 6pm

Sunday: 9am - 6pm

SPA MAX

The Hot Tub Superstore

Thank you for considering Spa Max. We truly appreciate the opportunity to help you create a space to relax, recharge, and spend time with the people who matter most.

FAMILY-OWNED.
HONEST GUIDANCE.
LONG-TERM SUPPORT.

That's the Spa Max difference.




OUR REVIEWS at

SPA MAX The Hot Tub Superstore

As seen publicly online!

D David Harrington
6 reviews · 2 photos
★★★★★ a month ago

I found Spa Max online. I went there to purchase a used swim spa, but I didn't pull the trigger fast enough and they sold it to a person about an hour after I saw it. I told them the next day I wanted it and they told me what had happened. ... [More](#)



G Gabriel Garcia
4 reviews
★★★★★ a year ago

How precious! A modest company with a great heart is this Corona hot tub store. In addition to providing excellent customer service, the atmosphere is soothing. Not only did I find exactly what I needed, but the pricing were also reasonable.

H Harold Richards
1 review
★★★★★ a year ago

I'm impressed by Spa Max's commitment to quality in the spa sector! Their above-ground, portable spas are a testament to their dedication to quality. A real find for people looking for the utmost in leisure.

W William Jeffries
1 review
★★★★★ 2 years ago

We recently picked up our new Spa Max hot tub! Bobby made sure we were comfortable before we made a purchase and was quite helpful in explaining all the options. Excellent service; heartily recommended!

G Gary Bushnell
1 review
★★★★★ a year ago

My first choice for anything hot tub related is Spa Max! Many Cal Spas and other manufacturers are on exhibit in their vast showroom. They also have fantastic discounts on reconditioned models. Ideal for anyone looking for a stress-free, mess-free spa session in their own backyard. Strongly advised!

Matt L.
Riverside, CA
0 9 0
★★★★★ Apr 20, 2026

I purchased a spa from Spa Max a few years ago and I've been nothing but impressed with the spa and the service I've received since. I'd like to specifically give a shout out to Saul who recently repaired my jacuzzi and was phenomenal. Thanks guys.

Sandy H.
San Clemente, CA
59 18 4
★★★★★ Sep 4, 2025

Over the last 20+ years my husband and I have purchased 3 refurbished spas from Spa Max. We have been very happy with the quality, service and excellent pricing. We recently exchanged the last spa because we have aged and decided to downsize to a 2-3 person spa. Bobby was very helpful and within a week the old well functioning spa was hauled away and a new one delivered in a timely manner. There were some minor issues that Tommy promptly sent out qualified technicians to correct. I always recommend Spa Max to my friends and family.

Leslie C.
Venice, Los Angeles, CA
0 1 0
★★★★★ Feb 26, 2024

Spa Max and Bobby have been excellent to work with! Their delivery, communication, timely service attention, and patience answering ALL of my questions has been such a positive experience. The actual spa itself has been a joy to be in, MUCH better than the Costco one I returned because of bad warranty service. Highly Recommend!!!

Lauren H.
Chino, CA
2 43 33
★★★★★ Jun 6, 2023

After attending the Los Angeles County fair, we decided to take a look at some Cal Spas from a local brick and mortar facility. Upon entering Spa Max, we were greeted by Bobby. He was super helpful and nice during the entire two hours we were shopping around. (We also met Randy, who was also very outgoing and helpful). Bobby was not pushy in any way and gave very honest feedback. We decided to purchase a spa based on his recommendations and are very happy! Everything from delivery to set up in our backyard went smoothly and as expected. My only regret was not doing this sooner.



REAL CUSTOMERS. REAL EXPERIENCES.

Trusted by families across Southern California.

At Spa Max, our goal has always been simple: provide honest guidance, quality products, and a comfortable buying experience from start to finish. Nothing means more to us than hearing that our customers genuinely enjoyed the process and are loving their new spa.



OUR DELIVERIES



Who helped you today: