



Guidelines for toter/cart use

1. Face it the Right Direction

- Lid opening should face the street so the truck's mechanical arm can grab and dump it efficiently.
- Handles should face your house unless your city uses an alternate method.

2. Give It Enough Space

- Keep **3 feet** of space from:
 - Other carts
 - Mailboxes
 - Vehicles
 - Trees / poles / fences
- Keep cans a minimum of **3 feet apart** from each other to give the mechanical arm room.
- Do not block carts behind vehicles or landscaping. (if we cannot see it, we cannot service it).

3. Keep It at the Curb—Not in the Street

- Place the cart **at the edge of your driveway or curb**, not out in the roadway.

4. Make Sure the Lid Is Fully Closed

- Do **not overfill**; the lid must be completely shut.
- Overfilled Toters may spill or not be collected.
- Additional cart can be acquired for those who consistently exceed one cart volume. Contact your community management or Stevens Disposal to inquire.

5. Set It Out on Time

- Put it out **by 5:00 AM** on pickup day or **the night before**.

6. Keep It Clear of Obstructions

- Ensure **nothing is between the Toter and the street** (cars, snowbanks, branches).
- Maintain **vertical clearance** if possible so collection arms can lift the cart.