



Rush Health
1645 West Jackson Blvd
Suite 501
Chicago, IL 60612-3276
(312)942-4061

1/5/2026

Dear Valued Patient,

We are writing to inform you that Naperville Family Clinic has joined Rush Health, a clinically integrated network that serves Rush University System for Health (RUSH) and more than one thousand independent providers across Illinois.

- **What is a clinically integrated network?** A clinically integrated network is a partnership between physicians and hospitals designed to improve care quality, efficiency and coordination.
- **Does this mean Naperville Family Clinic is now owned by RUSH?** No, Naperville Family Clinic will continue to operate as an independent practice.
- **What does this mean for me?** Rush Health encourages practices to refer patients to RUSH's care management team, which includes registered nurses, licensed social workers, and care navigators. These care managers may reach out to you to provide health coaching, prescription management assistance and chronic condition support.
- **What will care management cost me?** Care management services are included in Naperville Family Clinic's Rush Health agreement and available to you at no cost.
- **Can I opt out of care management?** You can refuse, discontinue, or reengage with Rush Health's care managers at any time. To change participation status or learn more about the care management program, please contact Rush Health at (312) 563-6304.
- **How does this Rush Health affiliation affect my insurance?** There will be no change to your insurance or plan benefits. Naperville Family Clinic will now accept any insurance Rush Health participates in (a full listing is available at www.rush-health.com/Home/InsuranceNetworks).
- **Will Rush Health have access to my health data?** Naperville Family Clinic will share financial and clinical data with Rush Health in line with applicable patient privacy laws to better coordinate care across the network.

Naperville Family Clinic is dedicated to delivering the best care possible to you. Our affiliation with a world-class institution such as RUSH will improve our resources and your access to high-quality health services. Please visit www.rush-health.com to learn more about the network, the services it offers and other providers participating in Rush Health.

We know you have many options with regards to health care services and want to thank you for choosing Naperville Family Clinic. If you have questions or concerns, please call us at 630-961-1341.

Sincerely,

X

Naperville Family Clinic

Patient Signature

Date