

# ALL-PRO SEPTIC

308 Katy Street

Alba, TX 75410

Office: (903) 765-2903 Fax: (903) 765-2902

To: Maintenance Client

Subject: Maintenance Contract Information and Instructions

If you are interested in us starting a new **one-year Maintenance Contract** on your AEROBIC septic system, please follow the instructions below, and we will add a new contract for you. Your contract term will start the first day of the next month after we receive your returned documents and payment. (i.e. 3-1-22 through 3-1-23 for example)

The service contract includes us coming out to your location 3 times a year (once every 4 months) and checking over your system to ensure it is functioning properly. If any repairs or parts are required, we will discuss this with you and will await your approval before the work is performed and what the charges will be. Your maintenance contract **DOES NOT** include installing your monthly aerobic tablets, nor do we perform tank pump outs. If you need your tanks pumped, please contact Jordan Jett, of Jett Septic Service at 903-570-2909. You can also call us at 903-765-2903 anytime you need repairs (i.e. red lights, alarms, sprinklers replaced, aerator or pump replacements, rewiring, etc.) We will advise you of the charges for each individual service to be performed.

Attached you will find your new agreement. Please sign it and either scan and email back to us to the above address. If you mail it; please include a check in the amount according to your county rate shown below. If you are not mailing it, contact us and we will email you an invoice that you can pay on line via card or transfer. If you are in Van Zandt County, once received we will notify Van Zandt County you have an agreement and we will pay them the filing fee.

County	Price
Camp	\$300
Franklin	\$300
Henderson	\$300
Hopkins	\$250
Hunt	\$300
Kaufman	\$300
Rains	\$250
Smith	\$300
Upsher	\$300
Van Zandt	\$300
Wood	\$250

Thank you for allowing us to serve your septic needs, and please do not hesitate to contact us if we can be of further assistance.

Respectfully,

All Pro Septic

Angela Harding  
Office Manager

Tammie Stafford  
Assistant/Maintenance Coordinator

**ALL-PRO SEPTIC**  
*Db a of Curtis Harris Enterprises, LLC*  
308 Katy St.  
Alba, TX 75410  
Office: (903) 765-2903

Regular Maintenance Service Policy       Initial Maintenance Service Policy

In consideration of prepayment of the service contract cost indicated below, during the service period specified, All Pro Septic shall make three (3) inspection calls per year on the \_\_\_\_\_ Aerobic System located at the following address:

Name: \_\_\_\_\_

Street \_\_\_\_\_ City \_\_\_\_\_ County \_\_\_\_\_ Texas Zip \_\_\_\_\_

The cost of this Service Contract is \$ \_\_\_\_\_ for one year. Effective from \_\_\_/\_\_\_/20\_\_\_ Through \_\_\_/\_\_\_/20\_\_\_

This contract will provide for all required inspections, testing and service of your Aerobic System mentioned above. The policy will include the following:

1. Three (3) site visits a year (at least one every four (4) months to include inspections, adjustments and servicing of the mechanical, electrical and other applicable component parts to ensure proper function. This includes inspecting control panel, air pumps, air filters, diffuser operation, and replacing or repairing any component not found to be functioning correctly if under warranty or notifying the homeowner of repairs needed if not covered by the warranty.
2. In response to a complaint or request by the customer, the maintenance provider will respond within 48 hours.
3. An effluent quality inspection consisting of a visual check for color, turbidity, scum overflow and examination for odors. A test to determine the chlorine residual will be taken and reported as necessary.
4. If any improper operations are observed, which cannot be corrected at the time of the service visit, you will be notified immediately in writing of the conditions and the estimated date of correction.
5. The Homeowner is responsible for maintaining a chlorine residual of at least 1 mg/L in the treatment system. This can be accomplished by using chlorine tablets designed for wastewater use, NOT SWIMMING POOL TABLETS. Upon the visit, if the system needs chlorine tables, the service provider will supply them and then charge the homeowner. If the customer fails in their responsibility to add the chlorine tablets, they are then in violation of State rules and enforcement action could be taken by the Authorized Agent.  
Installer initials \_\_\_\_\_ Homeowner initials \_\_\_\_\_
6. Any additional visits, inspections or sample collections required by specific Municipalities, Water/River Authorities, County Agencies, TNRCC/TCEQ or any other regulatory agency in your jurisdiction will be covered by this policy.

At the conclusion of the service policy, the Service Provider will make available, for purchase on a one-year basis, a continuing service policy to cover labor for normal inspections, maintenance and repair. The \_\_\_\_\_ Homeowner Manual must be strictly followed or warranties are subject to invalidation. Pumping of sludge build-up, for reasons other than due to warranted mechanical failure, are not covered by this policy and will result in additional charges. By signing this form, both Service Provider and Homeowner agree to the terms of this policy.

HOMEOWNER

SERVICE MAINTENANCE PROVIDER

\_\_\_\_\_  
PRINTED NAME

CURTIS HARRIS MP#0001171  
\_\_\_\_\_  
PRINTED NAME

\_\_\_\_\_  
SIGNATURE

\_\_\_\_\_  
SIGNATURE