

Billing Policy

Because patients often have both medical and vision insurance, it is important to understand the differences.

Vision insurance does not cover medical eye problems, just as most medical insurance does not cover routine vision problems.

VISION INSURANCE

- Covers routine eye examinations only
- Helps to pay for glasses or contact lenses

MEDICAL INSURANCE

Covers exams where any medical condition that can affect the eyes is evaluated.

Examples of these conditions include:

- Diabetes
- High blood pressure
- Taking high risk medications
- Eye diseases
- Lazy eye
- Infections
- Dry eyes
- Allergies
- Cataracts
- Crossed eye

After your examination, the doctor will determine to which insurance the exam will be filed. Glasses and/or contact lenses might still be filed to your vision insurance if the exam is filed to your medical insurance. We try to be a provider on all major carriers. If we are a provider for your insurance we will file a claim to your primary insurance carrier. However, in the event we are not on your provider's panel, we will provide an itemized receipt so you may file the claim for yourself.

If you have a secondary insurance, and the co-pays or co-insurance is not automatically transferred, you will receive a statement, and *you* must file the secondary claim. The balance on that statement is your responsibility. Family Eye Care cannot provide a secondary claim filing service.

All sales are final. No refunds on services. Accounts 30 days past due are charged a 1.5% monthly finance charge.

The responsible party shall be liable for all collection costs, including but not limited to, attorney fees, and court costs.

