October 12, 2026

Dear CGM MEDISOFT Basic Customer,

Our records indicate that you are using a CGM MEDISOFT Basic release that is at CGM MEDISOFT v30 or older. CompuGroup Medical ("CGM"), the developer of CGM MEDISOFT, will discontinue selling CGM MEDISOFT Basic once CGM MEDISOFT v31 is generally available. Furthermore, as of 1/1/2028, CGM MEDISOFT Basic will become an unsupported version. We recommend that you contact your Value-Added Reseller immediately to upgrade to CGM MEDISOFT v31 Advanced.

You have an exceptional opportunity to upgrade your soon-to-be discontinued and unsupported software with deep discounts on the purchase of a CGM MEDISOFT Advanced New version during an upgrade sale that runs from October 20th to December 2nd. Your Value-Added Reseller can provide details and estimates to purchase and install the latest, supported versions of CGM MEDISOFT.

Staying up-to-date is critical to ensuring that your practice complies with government and industry regulations and standards. At the same time, upgrading your software to CGM MEDISOFT Advanced will provide access to many new or improved features. If used, these features are sure to positively impact your revenue and productivity, often in drastic ways. With an upgrade to CGM MEDISOFT Advanced, you'll still have everything offered in CGM MEDISOFT Basic but will enjoy the added benefits of:

- Full patient accounting and revenue cycle management tools—the old Basic edition only offered limited versions of both
- MultiLink codes—the same capability powering this year's unprocessed charges features
- AR Tracker with AR status codes and tasks

Please contact your Value-Added Reseller today to discuss how upgrading your practice management software can provide endless advantages. Your reseller can also offer consultation to ensure that your computer equipment, network environment, database, operating systems, security protocols, and antivirus monitoring are up-to-date.

Thank you for your continued partnership and attention.

CompuGroup Medical