



ORTHOCOLLIER
GET BACK IN THE GAME

NEW CONCIERGE CARE OPTIONS

Experience Meets the Future

Dear Valued Patient,

Dr. Howard Kapp is pleased to announce several new and exciting options designed to provide patients with greater access, communication, and personalized orthopedic care.

We can now accommodate **same-day appointments** for patients who need timely orthopedic evaluation.

For patients undergoing total hip or knee replacement, Dr. Kapp is also introducing new **Concierge Care options** that provide enhanced access and more direct communication with Dr. Kapp and his orthopedic team throughout the surgical and recovery experience. The goal is to provide greater reassurance, timely answers to questions, and easier access to the surgical team when concerns arise—helping reduce anxiety and, when appropriate, potentially avoiding unnecessary emergency department visits.

Depending upon the Concierge Care option selected, benefits may include:

- **Enhanced access** to Dr. Kapp and his orthopedic team
- **After-hours communication** pathway for appropriate perioperative concerns
- **Proactive postoperative communication and monitoring**
- **Individualized recovery guidance**
- **Enhanced care coordination** throughout the surgical and recovery process

Every patient will continue to receive Dr. Kapp's established standard of orthopedic and surgical care, whether or not they choose to participate in a Concierge Care option. Medically necessary evaluation and treatment are not dependent upon enrollment in the program.

Please speak with Dr. Kapp or a member of our orthopedic team if you would like to learn more about same-day appointments or the new Concierge Care options.

Warm regards,

Howard J. Kapp, MD

NASA/OrthoCollier

130 Tamiami Trail N., Suite 220

Naples, FL 34102

Office Phone: 239-312-7800