

# Privacy Policy for SMS Communications

Nest In Place is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and disclose personal information in connection with our SMS messaging services.

#### 1. Information We Collect

When you opt in to receive SMS messages from us, we may collect the following information:

- -Your mobile phone number
- -Your name (if provided)
- -Communication preferences
- -Message content and interaction history
- -Device or carrier-related information (e.g., mobile carrier, delivery status)

We collect this information either directly from you when you provide it or automatically through your interaction with our messages.

#### 2. How We Use SMS Information

We use your information for the following purposes:

- -To send you service-related or transactional messages (e.g., appointment reminders, order confirmations)
- -To send you marketing or promotional messages, only if you have opted in
- -To respond to your inquiries or support requests
- -To improve our services and communication strategies

### 3. Consent and Opt-Out

- Messaging Terms and Conditions
- -By providing your phone number and agreeing to receive texts, you consent to receive text messages from Nest In Place, from 484-353-6360 and 484-232-9067 regarding customer care. Consent is not a condition of purchase. Message frequency varies. Message type varies. Message & data rates may apply. You can reply STOP to unsubscribe at any time or HELP for assistance. You can also contact us at 610-968-1687 or nestinplace@gmail.com. Mobile opt-in information is never shared with third parties.

#### 4. Disclosure of Information

- -We do not sell or rent your SMS-related data. We may share your information with:
- -SMS service providers or platforms that help us send messages
- -Legal or regulatory bodies if required by law
- -Our business partners only as necessary and in accordance with this policy
- Customer data is not shared with 3rd parties for promotional or marketing purposes

#### 5. Data Security

- -We implement industry-standard security measures to protect your information. However, no method of transmission over SMS or electronic storage is 100% secure.
- Mobile opt-in and consent are never shared with anyone for any purpose. Any information sharing that may be mentioned elsewhere in this policy excludes mobile opt-in data.



### 6. Retention of Information

We retain your SMS data for as long as needed to fulfill the purposes described in this policy or as required by law.

## 7. Changes to This Policy

We may update this policy from time to time. We encourage you to review it periodically. Continued use of our SMS service after changes means you accept the revised policy.

### 8. Contact Us

If you have questions about this SMS Privacy Policy, please contact us:

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